



**SOCIAL WELLBEING RESEARCH CENTRE
(SWRC)**

SWRC In Review 2017 – 2019



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SOCIAL WELLBEING RESEARCH CENTRE (SWRC)
Faculty of Economics and Administration
Universiti Malaya, 50603 Kuala Lumpur, Malaysia

<http://swrc.um.edu.my>

SWRC In Review 2017 - 2019

Cover Rationale



Paddy is a symbol of nourishment, health and life. Rice, food from paddy, is a staple in Malaysia and the Asian region. Food that helps people to live and survive. It is said that a penchant of sharing and distributing rice with others is a sign of wellbeing and prosperity.

Similarly, this is the philosophy of social protection and what the Social Wellbeing Research Centre (SWRC) typifies. SWRC generates and disseminates evidence-based research as well as advocates systematic interventions on social protection to help reduce poverty, vulnerability and inequality.

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Emeritus Professor Datuk Norma Mansor

Message from Director

I am honoured to present the Social Wellbeing Research Centre (SWRC) In Review 2017-2019, which provides key highlights and important milestones for the Centre during the past three years.

As the Director of SWRC, I envision our centre as part of an integral platform to advance social wellbeing research and development that transcends the boundaries of academia, providing and enabling vast societal impact to attain social inclusion and cohesion. The unique mix of academic and corporate culture at SWRC, shaped by our strong commitment to the stakeholders, enables us to report a significant progress in our performance, the results and future plans of which I am privileged to share in this In Review.

SWRC is a distinctive multidisciplinary research centre focused on conducting, supporting, and strengthening knowledge and education in social protection and wellbeing. With each step we take, a relationship is forged – with our fund contributor, colleagues, partners, communities, and the policy makers. These relationships are important to us because it is through the work with each of our stakeholder that SWRC has been impactful.

The world is now transforming in many ways compared to what it was a decade ago. The Industry Revolution 4.0 (IR 4.0) and the emergence of Artificial Intelligence (A.I) pose a huge impact on the labour market. IR 4.0 brings forth the gig economy which many Malaysians have begun to opt in, and this begs a question on how they can save for their old age and retirement, since informal workers are not covered by the Employees Provident Fund (EPF) and the Social Security Organisation (SOCSO). The A.I revolution has also displaced many full-time workers, attracting them to gig economy to make ends meet.

SWRC prides itself at being one of the policy initiators in the establishment of the Malaysia Social Protection Council (MySPC), approved by Cabinet in a meeting held in 2016. SWRC has been instrumental in the development of the National Social Wellbeing Blueprint, one of MySPC's initiatives.

The period 2017-2019 saw many firsts in Social Protection, initiated by SWRC for the nation. In 2019, SWRC launched an expenditure guide for the Malaysian households, aptly termed Belanjawanku, the first of its kind in South East Asia.

SWRC has also successfully completed the first wave of the Malaysia Ageing and Retirement Survey (MARS) in 2019 and a snapshot has been produced to highlight the outcomes of the survey. Providing a longitudinal micro database, the study is very timely for policy purposes as it gives a continual update on the actual scenario on ageing in the country. Following the success of the first wave, the second wave of MARS will be implemented in the middle of 2020.

SWRC entered the new decade by revisiting our strategic direction, with close facilitation and guidance from EPF. Aimed at steering SWRC to be more focused, strategic and agile, amidst a world that is full of challenges, uncertainties and volatility, as to be able to play our role effectively.

2020 will go down in history as a year of crisis of monumental proportions, with the COVID-19 Pandemic upending lives and livelihoods globally. Nevertheless, the crisis has underscored the vital role of social protection in the development of policies.

It is our hope that the National Social Wellbeing Blueprint and a National Social Protection Act that subsumes the dimensions of social protection become a reality in due course. Both the Blueprint and Act aim to consolidate existing fragmented social protection arrangements into a coherent, effective and impactful social protection ecosystem, based on the life-cycle approach covering three main components; Social Assistance, Social Insurance and Labour Market policies. The overarching principle is to move away from social welfare approach of a charity model to a progressive one. Comprehensive Social Protection is fundamental to reducing and preventing poverty throughout the life cycle.

There certainly are so much to do for SWRC, and so many challenges to navigate. We thank our stakeholders for constantly reminding us to learn, unlearn and relearn in order to stay current and be ahead. Stewardship, engagements and advocacy are what we will continue to do. All these with one thing in mind, inclusive Social Protection, to ensure that no one is left behind.

SWRC

The Social Wellbeing Research Centre (SWRC), Faculty of Economics and Administration, Universiti Malaya is a think and do tank in social protection and wellbeing for inclusive development and social cohesion. With an endowment from the Employees Provident Fund, SWRC has been generating and disseminating evidence-based knowledge on related issues for the benefit of all. This is facilitated through engagements and collaborations with leading national and international partners.



ABOUT THE CENTRE

About SWRC

Vision, Mission and Shared Values

Strategic Thrusts

SWRC at a Glance

Governance & Administrative Structure

Management Council

Growth Map

Charting a Global Footprint

About SWRC

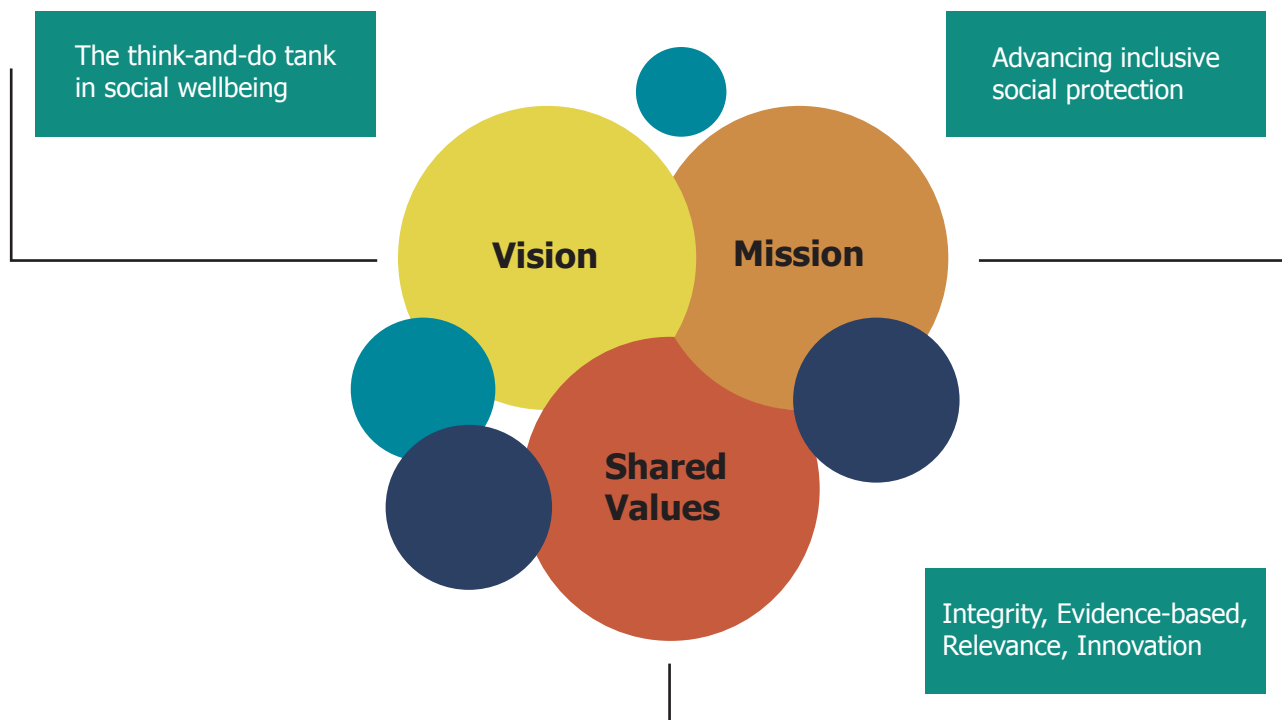
The Social Wellbeing Research Centre (SWRC) is an academic multi-disciplinary research entity, focusing on conceiving and implementing research in social security and old age financial protection. Since its inception in March 2011 at the Faculty of Economics and Administration (FEA), Universiti Malaya, SWRC has been providing evidence-based expertise and consulting in the aforesaid domains to elevate economic development and social cohesion in Malaysia.

Both developed and developing nations are concerned about social security and old-age financial protection due to the increase in the life expectancy of the population in tandem with decreasing fertility rates. These nations are concerned that their current social security provisions are inadequate and / or may not be sustainable. On the public finance side, merely incurring further expenditure may not solve the issues that challenged the development and growth objectives of the society. Therefore, innovative policy solutions, stimulated by international collaborations and based on an empirical grounding in national data and analysis, is essential.

The Employees Provident Fund (EPF) of Malaysia has kindly provided an endowment fund to create the nation's first endowed Social Wellbeing Chair (SWC) in Universiti Malaya to support the research in social security and old-age financial protection.

Aside from being highly privileged to be collaborating and partnering EPF in its research projects, SWRC has also formed partnerships and collaborative agreements with other esteemed institutions that includes the Social Security Organisation (SOCSO), University of Tokyo, University of Michigan, and government agencies locally and internationally to provide a steady stream of innovative projects and revolutionary investigations on social security issues.

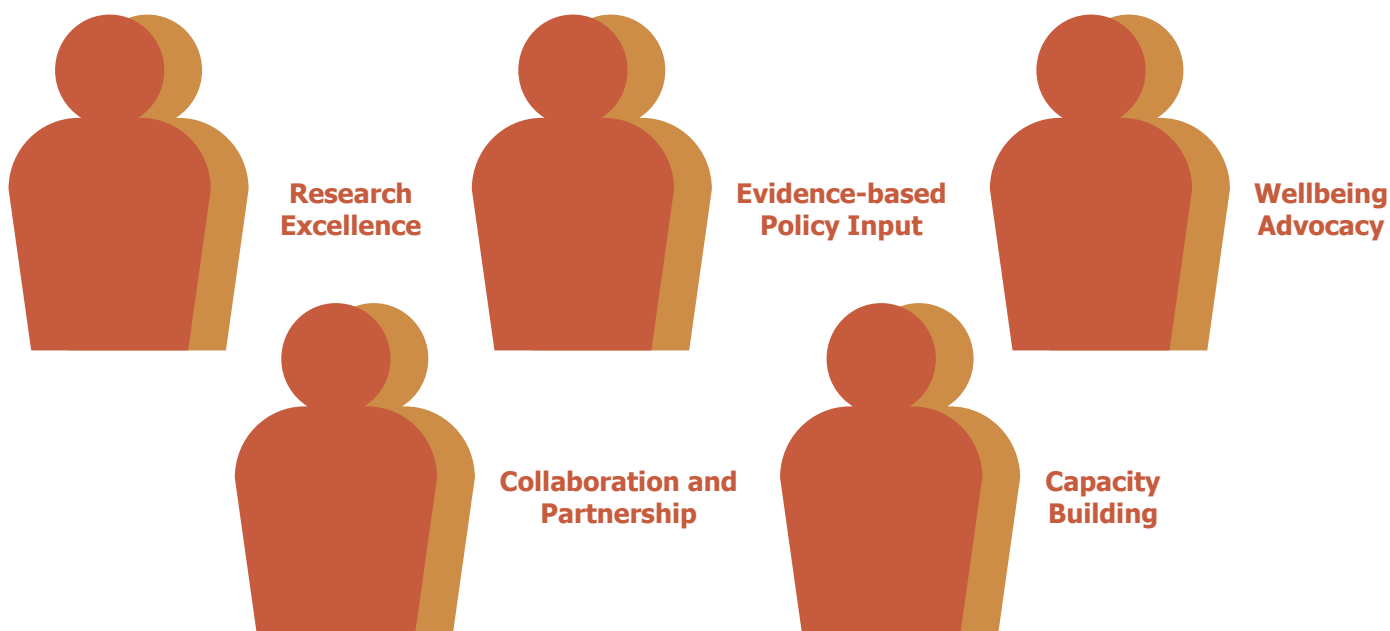
SWRC has had a strong interdisciplinary emphasis from the beginning. Scientists, researchers, consultants and experts from diverse disciplines, on a global scale, convene in SWRC to work on providing solutions to common aging problems encountered in today's society.



Statement of Purpose

Leveraging our expertise in social wellbeing
to enrich the lives of people

Strategic Thrusts



SWRC at a Glance



20 Research Projects



52 Publications



48 Media Appearances



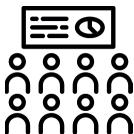
Over 200 students enrolled in Social Protection Course since 2014



Over 35 National and International Collaborations



3 International Conferences



88 Educational and Community Outreach Activities



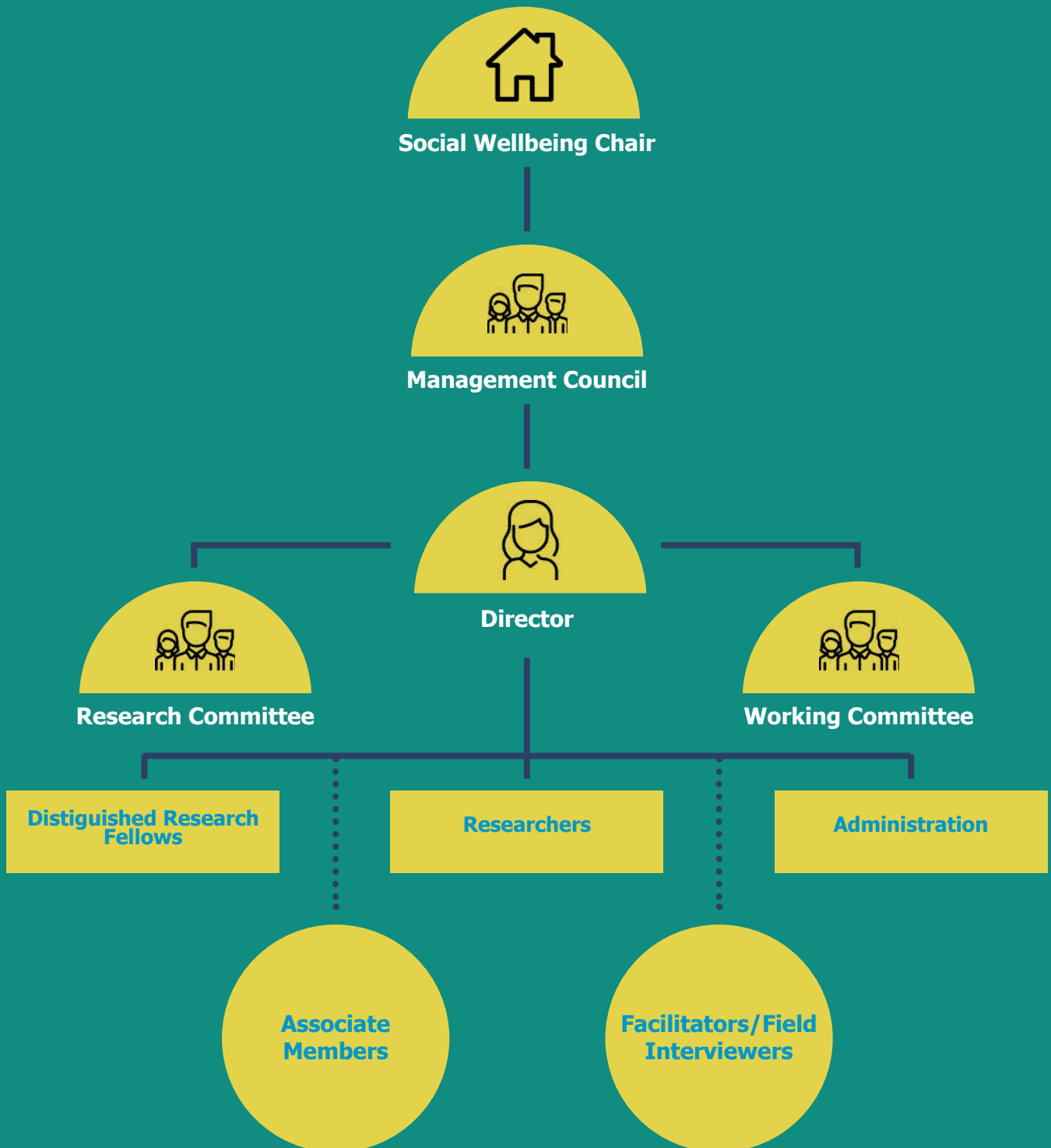
2 Flagship Projects

- Malaysia Ageing & Retirement Survey (MARS)
 - Reference Budget for Malaysian (Belanjawanku)
-



Trained 150 Field Interviewers and Facilitators

Governance & Administrative Structure





Management Council

Universiti Malaya

- Vice-Chancellor
- Deputy Vice-Chancellor
- Dean of Faculty of Economics and Administration
- SWRC Director
- Professor Representatives
- Financial Controller

Representative of Endowment Fund

- Chairman of Strategy Management Committee, EPF
- Chief Strategy Officer, EPF
- Head, Strategy Management, EPF
- Senior Manager, Strategy Management, EPF

Representative from Department of Statistics Malaysia (DOSM)

- Chief Statistician

Working Committee

Universiti Malaya

- Dean of Faculty of Economics and Administration
- SWRC Director
- Professor Representative

Representative of Endowment Fund

- Head, Strategy Management, EPF
- Senior Manager, Strategy Management, EPF

Research Committee

Universiti Malaya

- Dean of Faculty of Economics and Administration
- SWRC Director
- Professor Representative

Representative of Endowment Fund

- Senior Manager, Strategy Management, EPF

Growth Map



Breakthrough

- Appointment as Test Agency for CDMP/ CRTWC (2017)
- Third International Conference on Social Protection (2017)
- MoU with University of Michigan (2018)
- MARS Wave 1 (2018)
- Launch of Belanjawanku (2018)
- MoU with Osh State University (2018)
- Renamed OAFPC as Social Wellbeing Chair (2018)
- Renamed as SWRC (2018)
- Certified International Pension & Retirement Professional (2019)

Formation

- Endowment Fund by EPF (2008) to the Faculty of Business
- Establishment of Old-Age Financial Protection Chair (OAFPC) (2008)
- Establishment of SSRC (2011) under the Faculty of Economics and Administration

2012 - 2016

2020 & Onwards

2008 - 2011

Growth

- First International Conference (2012)
- Second International Conference (2014)
- Social Protection Course (2014)
- MoU with SOCSO (2016)
- National Social Protection Council (MySPC) (2016)
- MoU with KDI-School (2016)

2017 - 2019

Scale

- Launch of MARS Wave 1 - 2018: A Snapshot
- MARS Wave 2 (2020)
- Belanjawanku expansion to other selected cities (2020)
- National Framework of Active Ageing
- Growth through strategic partnership
 - National
 - Regional
 - Global
- Mainstream Social Protection through multinational networks and professional groups

Charting a Global Footprint



Wicket Measurement Systems,
Canada



National Institute of Disability
Management and Research,
(NIDMAR) Canada



University of Oxford, UK



North Carolina State University, USA



University of Southern California
(Gateway to Global Aging Data), USA



World Bank, USA



United Nations Development
Programme, USA



University of Hawaii,
USA



United Nations Population
Fund, USA



University
of Michigan (Survey Research
Center, Institute for Social
Research), USA



National Institute on Aging, USA



**SOCIAL WELLBEING
RESEARCH CENTRE
(SWRC)**

Key Funders



KWSP
EPF





Survey of Health,
Ageing and Retirement
in Europe (SHARE), Germany

I Z A Institute
of Labor Economics
Initiated by Deutsche Post Foundation

IZA Institute of
Labor Economics, Germany



National Institute for Family
Finance Information (NIBUD),
Netherlands



Osh State University,
Kyrgyzstan



Research Institute of
Economy, Trade and Industry
(RIETI), Japan - JSTAR



Centre for Research
on Pensions and
Welfare Retirement, Italy



KDI School of Public Policy
& Management, South Korea



University of Tokyo, Japan



International Training
Centre, ILO Italy



Korea Institute for Health &
Social Affairs (KIHASA),
South Korea



National Institute of Population and
Social Security Research, Japan



USAID
Asia Regional Training
Centre, Thailand

ADB ASIAN DEVELOPMENT BANK

Asian Development Bank
(ADB), Philippines



Jabatan
KEBAJIKAN
Masyarakat



LPPKN



BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA



OUR PEOPLE

Key People

Chairholders

Distinguished Research Fellows

Visiting Experts

Principal Investigators

Partner Investigators

Researchers

Administration

SWRC Associates

Key People

Director

Norma Mansor PhD

Norma Mansor is the Director of SWRC, a position she holds since 2013. She is an Emeritus Professor at the Faculty of Economics and Administration, Universiti Malaya where she served as the Dean from April 2004 to June 2009. She was appointed as Secretary of the National Economic Advisory Council in Prime Minister's Department from July 2009 to May 2011. She was a Ragnar Nurkse Visiting Professor at Talinn University of Technology, Estonia in 2015.

Prior to these appointments, she has served as advisor and consultant to various government bodies and private organizations which include The National Institute Of Public Administration (INTAN), Sarawak Economic Development Corporation (SEDC), Federal Agricultural Marketing Authority (FAMA), The United Nations Development Programme (UNDP), World Bank, International Labor Organization (ILO), Organisation for Economic Co-operation and Development (OECD) and the European Union (EU).

She holds a Ph.D. and Masters in Public Administration from Liverpool University (UK) and a Bachelor of Economics degree (Hons) from Universiti Malaya. Her research interest includes public policy, governance and social protection. She has written extensively in books and scholarly journals. She was the Editor in Chief of Institutions and Economies Journal, Member of Editorial Advisory Board of Public Management and Money and guest editor to several academic journals.



Key People

Deputy Director

Nik Noor Ainoon Nik Osman

Nik Noor Ainoon Nik Osman is currently the Deputy Director at SWRC. Prior to joining SWRC in February 2016, she was in the banking industry for more than 20 years, where she has held managerial positions specialising in the areas of international banking, consumer finance and long term financial planning. Her current research field is in financial literacy and wellbeing. She is the principal researcher and project manager for 'Reference Budget for Malaysian' or 'Belanjawanku, 2019', an expenditure guide for Malaysian individuals and families, a collaborative project between Universiti Malaya and the Employees Provident Fund Malaysia (EPF).

She obtained her Bachelor of Economics (Analytical Economics) and Masters in Business Administration (distinction) with dual concentrations in Islamic Finance and International Business Management from Universiti Malaya.

She is currently pursuing her Ph.D. in the same university. Since joining SWRC, she has published in several local and international academic journals. Her research interest includes household economics and finance, financial literacy, social protection and ageing population.



Key People

Principal Research Fellow

Halimah Awang PhD

Halimah Awang is a Principal Research Fellow at SWRC. She holds a PhD in Applied Statistics from Macquarie University, Australia. Her research interests include social protection, ageing, education, and sexual and reproductive health. Her ongoing research projects include understanding ageing and retirement, savings adequacy among EPF members, social protection programmes in the ASEAN region and Return to Work Programme of injured workers.

She was also involved as research consultant for the Ministry of Women, Family and Community Development, National Population & Family Development Board (LPPKN), PLUS Expressways Berhad and Social Institute Malaysia. She was an Associate Professor at the Faculty of Economics and Administration, Universiti Malaya from 2005 to 2012.

She has also served as Academic Director at Stamford College in Petaling Jaya, Malaysia and is currently an Adjunct Professor (Academic) at Binary University, Malaysia. As an academican she has extensively published in various international journals.



Senior Research Fellow

Mario Arturo Ruiz Estrada PhD

Dr. Mario Arturo Ruiz Estrada (Guatemalan) is currently Senior Research Fellow at SWRC and Associate Fellow in the Centre of Poverty and Development Studies (CPDS) at Faculty of Economics and Administration (FEA) in the Universiti Malaya (UM), since April 2001. Prior to joining University of Malaya, he was a tenured senior lecturer at Universidad de San Carlos (Guatemala). Dr. Mario Arturo Ruiz Estrada has a Ph.D. in Economics from Universiti Malaya, Master's degree in Economics from Otaru University (Hokkaido, Japan) and degree in Economics from Universidad de San Carlos (Guatemala).

His main research fields are policy and economic modelling, econographicology, natural disasters, terrorism, war and borders conflicts, economic indicators, international trade, and development of socio-economic issues.

His research has been published extensively in journals such as the Journal of Policy Modelling, Disasters, Quality and Quantity, Singapore Economic Review, Panoeconomicus, Contemporary Economics, Defence and Peace Economics, Procedia Computer Sciences, Malaysian Journal of Economic Studies, Malaysian Journal of Science, and books, that revolves around policy-oriented topics relevant for worldwide long-term development, including policy modelling, natural disasters evaluation, war and border conflicts, social security, and food security issues.



Research Fellow

Yamunah Devi Apalasamy PhD

Yamunah Devi Apalasamy is a Research Fellow at SWRC. She graduated with a Bachelor of Biomedical Science (Hons) and obtained her Ph.D. in Pharmacology from the Universiti Malaya. She was a Postdoctoral Research Fellow at the Department of Pharmacology, Faculty of Medicine, Universiti Malaya since 2012. Her main research has focused on the non-communicable disease, particularly obesity. Her research interests are in the areas of social protection, wellbeing and ageing.

She has also served as a consultant for a project on Global Genomic Medicine to investigate the cost-effectiveness of a genetic testing, which was funded by the National Institutes of Health, United States. During this time, she had attended training in health economic evaluation models at the University of Mahidol, Thailand.

She has published extensively in many acclaimed international journals such as British Journal of Dermatology, Human Genetics, Pharmacogenetics and Genomics, Annals of Human Biology, Molecular Biology Report, Journal of Perinatology, Asia Pacific Journal of Public Health etc.



Old-Age Financial Protection Chairholders (OAFPC)



Naohiro Ogawa
(2016 – 2018)

Naohiro Ogawa was Old-Age Financial Protection Chairholder from 2016 – 2018. He is a professor at Graduate School of Economics, University of Tokyo, and Professor Emeritus at College of Economics, Nihon University. His ongoing project is on Asia's Intergenerational Equity, Poverty Alleviation and Public Policy at Nihon University Population Research Institute, which is funded by the United Nations Population Fund (UNFPA). He is currently SWRC's Distinguished Research Fellow.



Robert Holzmann
(2012 – 2015)

Robert Holzmann was OAFPC's Chairholder from 2012 to 2015. Robert is an Austrian economist and current governor of Central Bank of Austria. He is also the director of RH Institute for Economic Policy Analyses, Vienna and serves as Senior Advisor (consultant) to the World Bank. He was previously professor of economics at University of Vienna, Austria, Harvard University (US), Oxford University (UK) and University of Saarland, Germany. He is currently SWRC's Distinguished Research Fellow.



Sarah Harper
(2011 – 2012)

Sarah Harper was the first Chairholder of OAFPC from 2011 to 2012. She is Professor of Gerontology and Senior Research Fellow at Nuffield College, Oxford University. Sarah serves on the UK Prime Minister's Council for Science and Technology, chairs the UK government's Foresight Review on Ageing Societies and the European Ageing Index Panel for the UNECE Population Unit. She is also the Governor of the Pensions Policy Institute.

Distinguished Research Fellows



Naohiro Ogawa

Professor, University of Tokyo.



Robert Holzmann

Governor of Central Bank of
Austria

Visiting Experts



Amjad Rabi



David Weir



**Gina-Qian
Cheung**



**Hidehiko
Ichimura**



Robert Clark



**Yu-Chieh (Jay),
Lin**



John Wickett

Amjad Rabi

Social Security Economist,
Former Deputy Representative and Senior Social Policy Specialist,
UNICEF

David Weir

Director,
Institute for Social Research, University of Michigan

Gina-Qian Cheung

Chief Technology Officer,
Institute for Social Research, University of Michigan, U.S.

Hidehiko Ichimura

Professor,
University of Tokyo, Japan

Robert Clark

Professor,
Department of Economics, Poole College of Management,
North Carolina State University

Yu-Chieh (Jay), Lin

Senior Research Associate,
Institute for Social Research, University of Michigan, U.S.

John Wickett

Founder & Principal,
Wickett Measurement Systems, Canada

Principal Investigators



Norma Mansor



Halimah Awang



Kuppusamy Singaravelloo



(The Late) Tan Eu Chye

Norma Mansor

SWRC

Halimah Awang

SWRC

Kuppusamy Singaravelloo

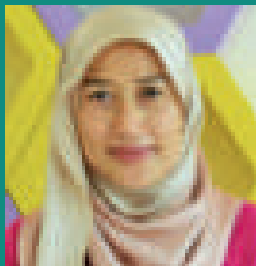
Dept. of Administrative Studies and Politics, Faculty of Economics & Administration, UM

(The Late) Tan Eu Chye

Dept. of Economics, Faculty of Economics & Administration, UM



M. Niaz Asadullah



Sharifah Muhairah Shahabudin

M. Niaz Asadullah

Dept. of Economics, Faculty of Economics & Administration, UM

Sharifah Muhairah Shahabudin

Dept. of Economics, Faculty of Economics & Administration, UM

Yong Sook Lu

Dept. of Economics, Faculty of Economics & Administration, UM



Yong Sook Lu



Roza Hazli Zakaria

Roza Hazli Zakaria

Dept. of Economics, Faculty of Economics & Administration, UM

Nurulhuda Mohd Satar

Dept. of Economics, Faculty of Economics & Administration, UM

Nawi Abdullah

Dept. of Economics, Faculty of Economics & Administration, UM



Nurulhuda Mohd Satar



Nawi Abdullah

Partner Investigators



Tey Nai Peng



Noran Naqiah

Tey Nai Peng

Coordinator

Population Studies Unit, Faculty of Economics & Administration,
UM

Noran Naqiah

Head

Julius Centre, UM



Ng Sor Tho



**Dato' Sri Mohd.
Uzir Mahidin**

Ng Sor Tho

Senior Lecturer

Dept. of Applied Statistics, Faculty of Economics &
Administration, UM

Dato' Sri Mohd. Uzir Mahidin

Chief Statistician

Department of Statistics Malaysia

Low Wah Yun

Professor

Faculty of Medicine, UM



Low Wah Yun



Tahir Aris

Tahir Aris

Director

Institute for Public Health, Ministry of Health

Researchers



**Nur Fakhrina
Ab Rashid**



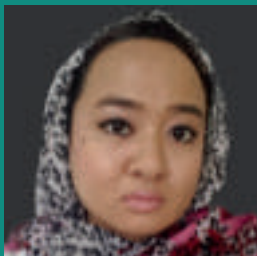
Tan Lih Yoong



**Nurul Diyana
Kamarulzaman**



**Muhammad
Hazim Noran**



**Siti Balqis
Mohd Saldi**



Rashid Ating

Nur Fakhrina Ab Rashid

MEc, International Islamic University of Malaysia

Research Interest: Economics, Social Wellbeing, Social Policy and Survey Methodology

Main Function: Malaysia Ageing and Retirement Survey (MARS)

Tan Lih Yoong

MEc, Universiti Malaya

Research Interest: Data analysis, Economics, Applied statistics, Applied Econometric and Social Wellbeing

Main Function: Certified Disability Management Programme/ Certified Return-to-Work Programme, Malaysia Ageing and Retirement Survey (MARS)

Nurul Diyana Kamarulzaman

MAppStats, Universiti Malaya

Research Interest: Demography, Data mining and Social policy

Main Function: National Social Wellbeing Blueprint, Malaysia Ageing and Retirement Survey (MARS)

Muhammad Hazim Noran

MSc Applied Biopharmaceutical Biotechnology & Entrepreneurship, University of Nottingham

Research Interest: Minimum Wage, Unemployment, Income Distribution & Wealth, Cancer Research, Bioinformatics.

Main Function: Belanjawanku

Siti Balqis Mohd Saldi

ACCA (UK), MBA (Leadership) Universiti Tun Abdul Razak

Research Interest: Social Wellbeing, Crisis Leadership and Resilience, Continuous Education, Pension and Retirement Planning

Main Function: Certified International Pension and Retirement Professional (CIPRP)

Rashid Ating

MPA, Universiti Malaya

Research Interest: Science education, Identification of predatory journal, World University League Table Ranking, Public Administration

Main Function: Belanjawanku



**Alexander
Lourdes Samy**



**Mohd Zulfadhli
Zakaria**



**Mohamad
Fadzul Iqram
Mohamad
Shauqi**



**Nur Azrin Abu
Bakar**



**Noor Ismawati
Mohd Jaafar**



Teoh Wern Jun

Alexander Lourdes Samy

MMedSc (Medicine), Universiti Malaya

Research Interest: Clinical Epidemiology, Gerontology, Alzheimer's & Dementia, Mental Health, Behavioural Medicine and Quality of Life

Tenure: 2 May 2018 until 12 Jan 2020

Mohd Zulfadhli Zakaria

MPA, Universiti Malaya

Research Interest: Policy input and Ageing & Retirement

Tenure: 1 Sep 2016 until 31 Aug 2019

Mohamad Fadzul Iqram Mohamad Shauqi

BEcons (Public Administration), Universiti Malaya

Research Interest: Inequality, Social wellbeing, Economics, Philosophy and Political

Tenure: 18 Dec 2017 until 18 Sep 2019

Nur Azrin Abu Bakar

MSc Sustainability, Planning and Environmental Policy, Cardiff University, UK

Research Interest: Ageing and Retirement, Social Enterprise, Community Development and Women's Empowerment

Tenure: 18 Dec 2017 until 18 Sep 2019

Noor Ismawati Mohd Jaafar

MSc Mathematics (Actuarial Science), University of Connecticut, U.S

Research Interest: Consumption among elderly, Mortality Modelling and Social Statistics.

Tenure: 1 May 2017 until 31 Oct 2018

Teoh Wern Jun

MDS, Universiti Malaya

Research Interest: Public Policy, Development, Social Wellbeing

Tenure: 2 Feb 2017 until 5 Apr 2018

Administration



Roshaniza Ilmi Mohd Ali



Mariam Mohd Ali

Roshaniza Ilmi Mohd Ali
Manager

Mariam Mohd Ali
Senior Administrative Officer



Nur Nadia Mohd Arshad



Nur Ain Ramli

Nur Nadia Mohd Arshad
Administrative Officer
Tenure: 1 Jun 2015 - 3 Dec 2019

Nur Ain Ramli
Assistant Administrative Officer (Finance)

Mohd Zaidi Musa
Assistant Administrative Officer (Operations)

Mas Idayu Ab Ghani
Secretary



Mohd Zaidi Musa



Mas Idayu Ab Ghani

SWRC Associates



Employees Provident Fund (EPF)

- Balqais Yusoff
- Farizan Kamaluddin
- Nor Iskandar Md Noor
- Jurizan Abdullah



EPF Learning Centre (ELC)

- Suhaizam Ismail
- Jamaliah Awang
- Nurfazlina Kamarulbahrin



Social Security Organisation (SOCSO)

- Rosmawati Mat
- Mohd Shakir Mohd Saad
- Edmund Cheong
- Zuhad Zubir
- Farqani Mohd Noor



International Training Centre (ITC-ILO)

- Charles Knox-Vydmanov
- Charles Crevier
- Nuno Meira Simoes Cunha



National Institute of Disability Management and Research (NIDMAR)

- Joyce Gravelle

Research Excellence

Research Areas

Flagship Research Projects (2017 – 2019)

Publications

Research Areas

The Centre offers a productive research environment with an impressive array of research opportunities and support units that enhance and expand both the scope and quality of social science research. SWRC's work goes beyond economics where we study behavioural factors that drive individuals' decisions whilst simultaneously benchmarked against best global practice in order to develop policy solutions.

We conduct rigorous, objective and scientific research on relevant social, economic, political, human resource and social-environmental problems faced by the nation and the region.

Our areas of research include:



Implications of Trends in Social Security, Private Pensions and Private Savings for Future Retirement Income Security



Impact of Social Security Program Rules on Individuals' Work and Retirement Decisions



Macroeconomic and Financial Effects of Changes in Social Security Policy on National Savings, Investment and Economic Growth



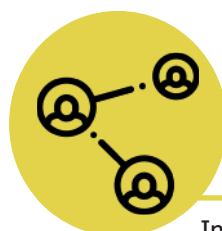
International Research on Pension and Social Security issues



Interactions of Social Security with other Public and Private Programmes



Distributional Effects of Proposed Social Security Reforms



Impact of Demographic and Social Changes on Social Security



Flagship Research Projects (2017 – 2019)

COMPLETED

	Research Title	Duration
1	Malaysia Ageing and Retirement Survey Wave 1-2018	Apr 2018 – Jul 2019
2	Reference Budget for Malaysian (Belanjawanku) - Klang Valley, Alor Setar, Kota Kinabalu	Jul 2018 – Dec 2019
3	Malaysian Informal Sector: How Are They Protected Against Main Contingencies	Dec 2016 – Jun 2019
4	Retirement Planning for Civil Servants	Jan 2018 – Mar 2019
5	Work, Family and Childcare: Retaining Women in the Labour Market in Malaysia	Dec 2017 – Jun 2019

ONGOING

	Research Title	Duration
6	Malaysia Ageing and Retirement Survey Wave 2-2020	Aug 2019 – Mar 2021
7	Belanjawanku Apps for Mobile and Web	Aug 2019 – Jun 2020
8	Reference Budget for Malaysian (Belanjawanku) - Johor Bahru	Dec 2019 – Jan 2020
9	The Uses of Hydrones in Floods and Tsunami in Japan	Jan 2020 – May 2020

Malaysia

Ageing & Retirement Survey (MARS)

MARS is a major research undertaking by SWRC to produce nationwide longitudinal micro-level data relating to ageing and retirement involving personal interviews of individuals aged 40 years and older in Malaysia.

MARS collects information on vital issues impacting their lives which include personal, family, health, economic and other social factors. MARS data are to be harmonised with leading international research data so as to enable adoption of best practices and comparability of findings across participating countries around the world. It is hoped that the rich potential of MARS data from such a longitudinal study will become a pivotal source of invaluable inputs in promoting research and development opportunities, and enhancing policy making for active and healthy ageing in Malaysia.

The main objective of MARS is to produce comprehensive micro-level data on various aspects of ageing and retirement impacting the lives of mid-aged and older persons which will provide useful input for policy making and the formulation of National Framework for Active and Healthy Ageing Malaysia towards strengthening social protection system for the country.

Specific objectives of MARS

- To produce a comprehensive base-line data on the individual, family, social, economic and health of middle-aged and older persons;
- To collect longitudinal data on life histories and experiences of middle-aged and older persons over time so as to gain a deeper understanding of the issues and challenges related to retirement and ageing;
- To offer evidence-based recommendations on opportunities and policies to address the trends that emerge in the midst of population ageing in Malaysia;
- To be part of the global platform on retirement and ageing research comparable with similar longitudinal surveys that can provide the basis for policy making and academic studies.



MARS will be a national landmark in scientific research that will provide a much needed foundation for a better understanding of ageing related issues in Malaysia and designing appropriate evidence-based policies for adults and older people.

MARS is adapted from the Health and Retirement Study (HRS) in the United States through collaboration between SWRC and the Survey Research Center (SRC), University of Michigan. SRC provides support in the development of MARS study design, training and technical assistance prior to, during and post-production of MARS data to ensure quality data as validated through regular monitoring of the fieldwork and random call backs.

MARS Team Members

Principal Investigators

- Norma Mansor
- Halimah Awang

Research Team

Faculty of Economics & Administration

- Tey Nai Peng
- Ng Sor Tho

Faculty of Medicine

- Low Wah Yun
- Noran Naqiah Mohd Hairi

SWRC

- Nur Fakhrina Ab Rashid
- Tan Lih Yoong
- Nurul Diyana Kamarulzaman
- Yamunah Devi Apalasamy
- Alexander Lourdes Samy
- Muhammad Hazim Noran
- Mohd Zulfadhli Zakaria
- Nur Azrin Abu Bakar
- Noor Ismawati Mohd Jaafar



Supported by

Institute for Social Research (ISR)
University of Michigan

ISR Management Team

- David Weir
- Nicole Kirgis
- Gina-Qian Cheung
- Yu-Chieh (Jay), Lin

Technical Team

- Brad Goodwin
- Collate Keyser
- Andrea Pierce
- Ashwin Dey
- Emmanuelle Ellis
- Lih Shwu, Ke
- Marsha Skoman

MoU Signing with University of Michigan

On 7 March 2018, University of Malaya representing SWRC and the Regents of the University of Michigan officially signed a Memorandum of Understanding (MoU). The MoU was signed by the Vice-Chancellor of the Universiti Malaya, Datuk Ir. (Dr.) Abdul Rahim Hashim and Professor Dr. David Weir, the Director of Health and Retirement Study at the Survey Research Center at the Institute for Social Research, University of Michigan.



The MoU is an important step for promoting collaborative efforts in survey research, academic exchange, and the initiation of new research projects in economics and other social sciences between the two universities. The agreement highlights the role of MARS in understanding ageing and retirement issues in Malaysia.



HRS Training Observations & Personnel Technical Training



In order to prepare MARS for large scale data collection for longitudinal study and the usage of computer-assisted interviewing MARS team members were invited to attend the Health and Retirement Study (HRS) interviewer training on 7 – 14 April, 2018 in Detroit, Michigan and computer personnel technical training in Ann Arbor, Michigan, from 16 – 20 April, 2018.



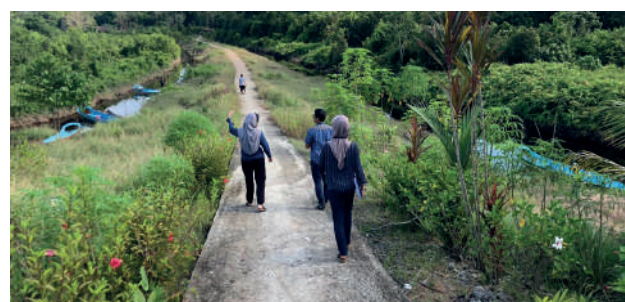
Field Interviewers Training

Due to the complexity of the system used for MARS, all MARS Field Interviewers are required to complete a 4-day training at SWRC. The training were conducted by experts from University of Michigan, U.S. as well as local experts. All Field Interviewers were evaluated based on performance during training and group exercise as well as individual certification session.

The training covered background of the study, general interviewing technique, computer software training and more. From the period of 2018 to 2019, a total of five training sessions were conducted and attended by over 150 Field Interviewers from all over Malaysia.



Data Collection



Fieldwork for Wave 1 was conducted from August 2018 to May 2019 covering all states in Malaysia, including Sabah and Sarawak. Overall, 9,543 households were visited. The average duration per individual interview is 68.3 minutes, where at least 391 questions on average were asked.



MARS Townhall Meeting for Preliminary Findings

SWRC had organised the MARS Town Hall Meeting on 20 September 2019 at Hotel Armada, Petaling Jaya. The objective of the meeting was to share the preliminary findings from MARS with various government ministries such as Ministry of Health, Ministry of Economic Affairs, Department of Statistics, Ministry of Women, Family and Community Development, etc., Securities Commission, EPF, Pension Retirement Schemes (PRS), Retirement Fund Incorporated (KWAP), Financial Planning Association of Malaysia (FPAM), local community and enumerators. It was a fruitful discussion and with a lot of ideas and inputs for improvements, especially from the members of the public.



Meeting with Field Interviewers & Appreciation Dinner



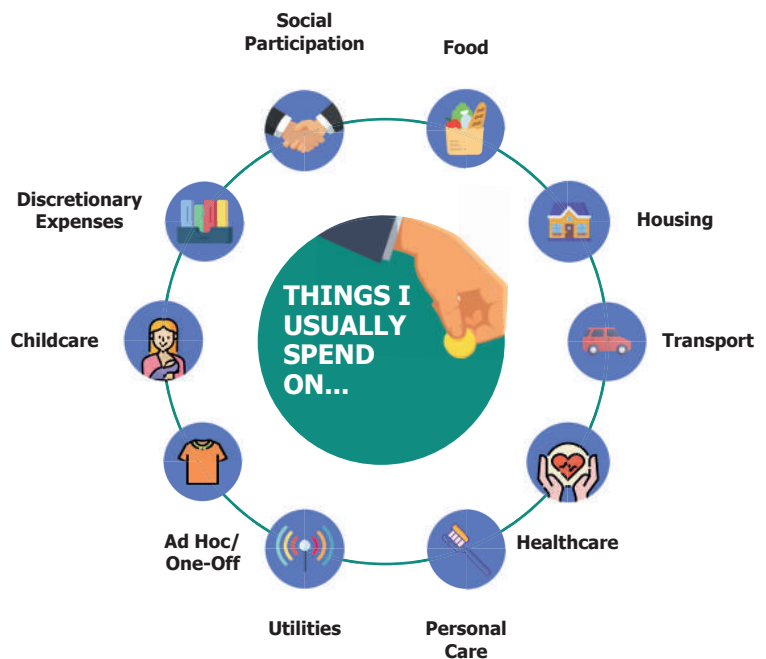
Reference Budget for Malaysian (Belanjawanku)

SWRC has started a research programme aimed at compiling a "Reference Budget for Malaysian", or aptly named Belanjawanku. A reference budget is a basket, or collection of goods and services that are required in order to attain an acceptable standard of living. Belanjawanku provides detailed estimates of minimum monthly expenses on different baskets of goods and services consumed by different households. It is based on actual spending patterns of individuals and families from urban households in the Klang Valley and selected cities in Malaysia which act as a guide for household monthly expenses and personal budgeting.



The underlying motivation for developing Belanjawanku was the problem of low financial literacy, over-indebtedness among Malaysians and the rising cost of living.

To come up with Belanjawanku, SWRC has put together common expenditures on food, housing, utilities, transport, childcare, personal care, and many more.



To estimate how much each type of household needs to spend on these items, SWRC conducted a study of household expenditures, and survey of prices of goods and services through catalogues, the internet, and at actual business premises, between July 2017 and July 2018.

Subsequently, Focus Group Discussions with academicians, representatives from the EPF, Credit Counselling and Debt Management Agency (AKPK), Economic Planning Unit (EPU), National Wages Consultation Council (MPGN), Central Bank of Malaysia (BNM), as well as NGOs, industry specialists, experts from financial institutions, and reference persons from different households. The findings from the surveys and discussions were used to construct the "Belanjawanku Guide for Individual and Family Expenses". Belanjawanku provides an alternative reference to the official Poverty Line Income (PLI) as well as the living wage, and is more in tune with the standard of living that Malaysians aspire to.

Belanjawanku Team

Director - SWRC

- Norma Mansor

Research Team

SWRC

- Nik Noor Ainoon Nik Osman
- Halimah Awang

Faculty of Economics & Administration

- Sharifah Muhairah Shahabudin
- Roza Hazli Zakaria
- Nurulhuda Mohd Satar
- Nawi Abdullah
- Yong Sook Lu
- Ng Yin Mei

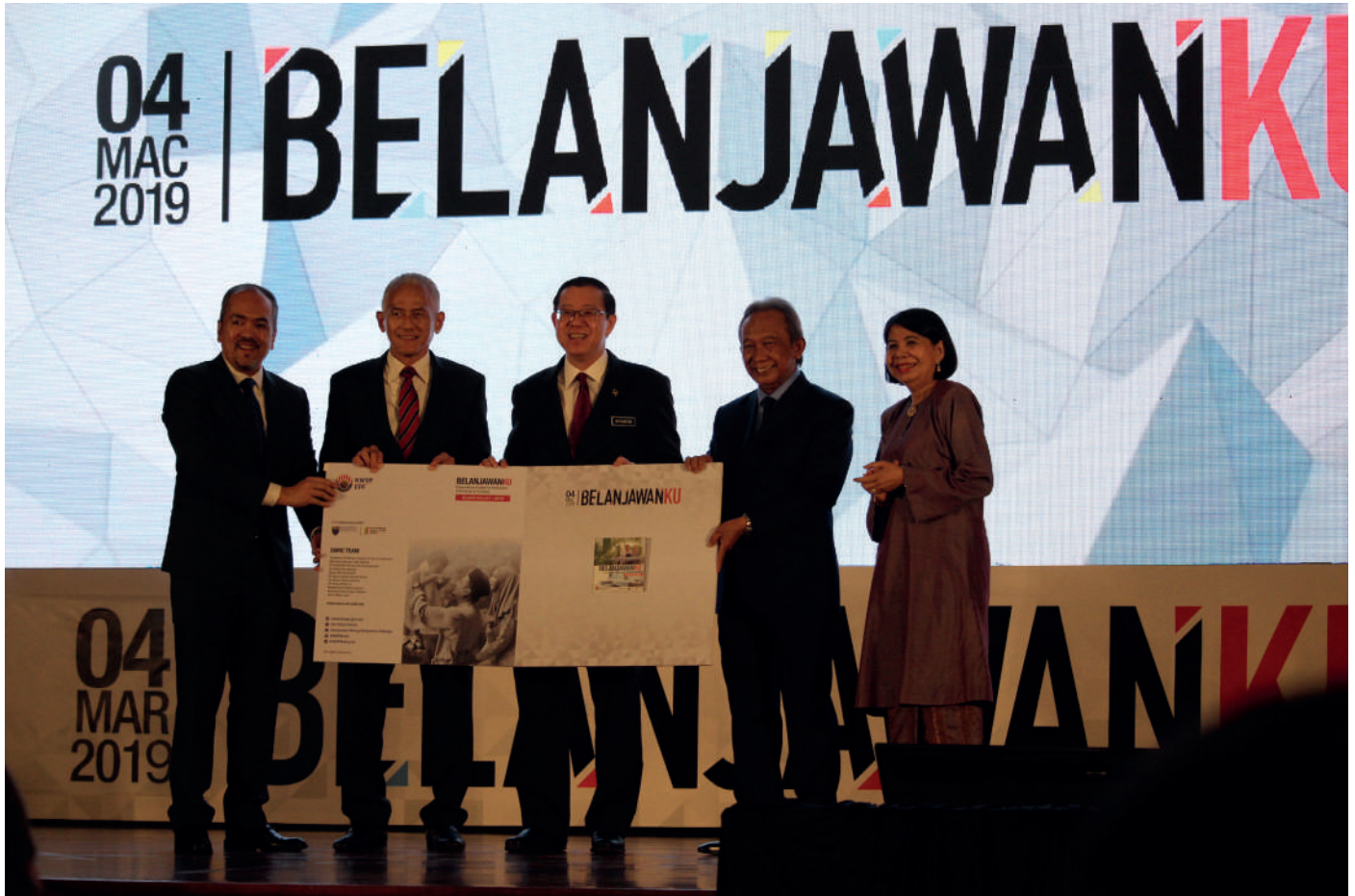
Research Support

- Muhammad Hazim Noran
- Rashid Ating
- Siti Balqis Mohd Saldi
- Mohd Fadzul Iqram
- Teoh Wern Jun

Belanjawanku Focus Group Discussions



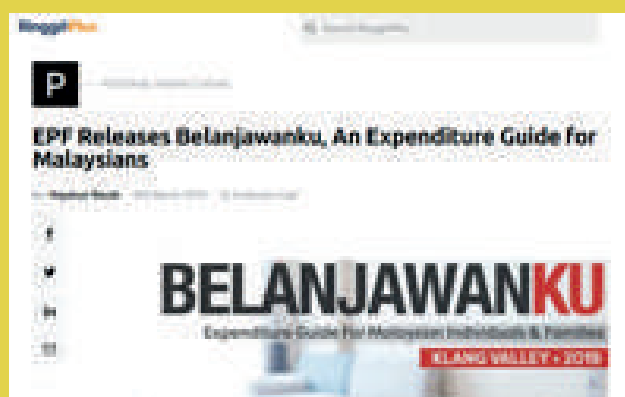
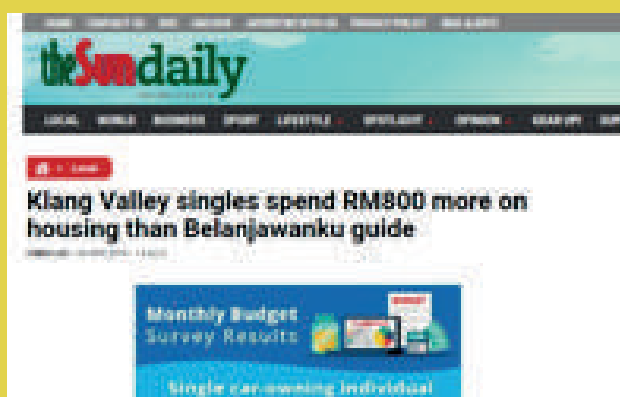
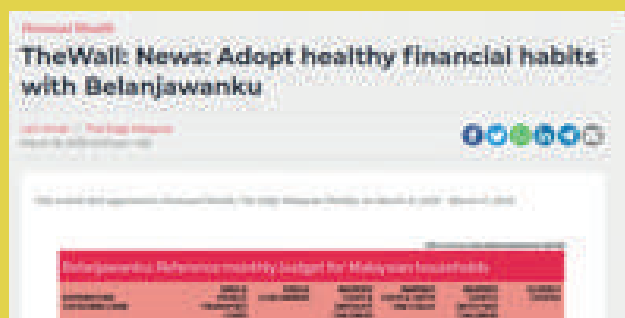
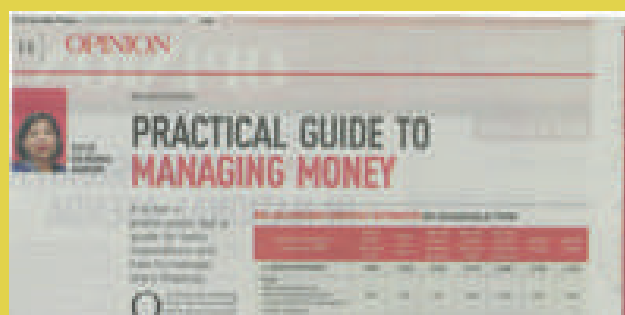
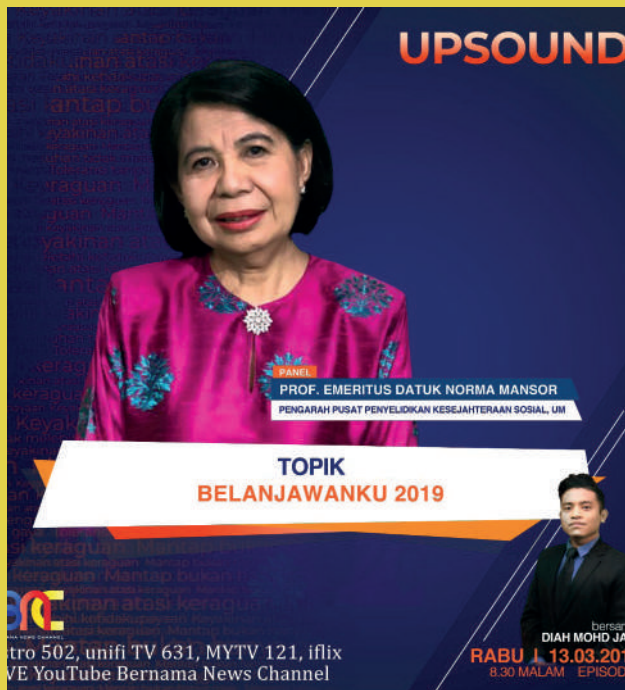
Launch of Belanjawanku by Finance Minister YB Lim Guan Eng



On 4 th March 2019, Malaysia's Finance Minister Lim Guan Eng launched Belanjawanku, Malaysia's Reference Budget for individuals and families living in the Klang Valley. Speaking during the launch, the Minister expressed the government's support for Belanjawanku's development as it is in line with government's effort to raise the level of financial literacy among Malaysians. Also present at the event organised and hosted by Employees Provident Fund (EPF), were the Fund's chairman Tan Sri Samsudin and CEO Tunku Alizakri Raja Muhammad Alias, as well as Universiti Malaya Vice-Chancellor Datuk Ir. (Dr) Abdul Rahim Hashim and SWRC Director Emeritus Professor Datuk Norma Mansor. Malaysia is the first country in Southeast Asia to have produced its own Reference Budget.



Belanjawanku Media Coverage



Malaysian Informal Sector: How are They Protected Against Main Contingencies

Main Objective:

To estimate the size of the informal sector of Malaysia and of other neighbouring countries in the region and to deliberate on whether the presence of the informal sectors contributes towards a resilient national economy.

Other objectives of the Study:

i) To establish whether the livelihood of those in the informal sector is recession proof. If indeed they are recession-proof, what are the social security needs as compared to those in the formal sector

ii) To establish the motivation for participation in the informal sector. This is to ascertain whether the participation is by virtue of family tradition or by heritage/lineage or due to retrenchment from formal sector.

Researchers:

1. (The Late) Tan Eu Chye
2. Kuppusamy Singaravelloo
3. Roza Hazli Zakaria
4. Tang Char Foon
5. Sonia Kumari Selvarajah

Retirement Planning by Civil Servants

Main Objective:

To identify post-retirement plans for civil servants, and proportions of them who have plans to continue working.

Other objectives of the Study:

i) To examine determinants of decisions on likely post-retirement activity

ii) To analyse their expected level of financial stability and that of the thousand in their post-retirement period

Researchers:

1. Kuppusamy Singaravelloo
2. Muzalwana binti Abdul Talib@Abdul Mutalib
3. Yong Sook Lu
4. Nurhidayah binti Abdullah
5. Nurul Liyana binti Mohd Kamil

Work, Family and Childcare: Retaining Women in the Labour Market in Malaysia

Main Objective:

To analyse the gender gap in labour market participation as well as the determinants of women's exit decision from the labour market in Malaysia.

Other objective of the Study:

To examine the provisions for and effects of childcare, married women's labour market choices and outcome in Malaysia

Researchers:

1. M Niaz Asadullah
2. Norma Mansor

PhD Student:

Sharifah Nabilah Syed Salleh

Labour and Wage Study: Age Earning Profile

Main Objective:

The main objective of the study is to investigate the relationship of earning with age and the impact of the government policies on it. Specifically, the analysis will be performed to examine wage differences by age, gender, employment sector, and region as well as estimate how wages by these characteristics have changed over time in response to government policies and economic conditions.

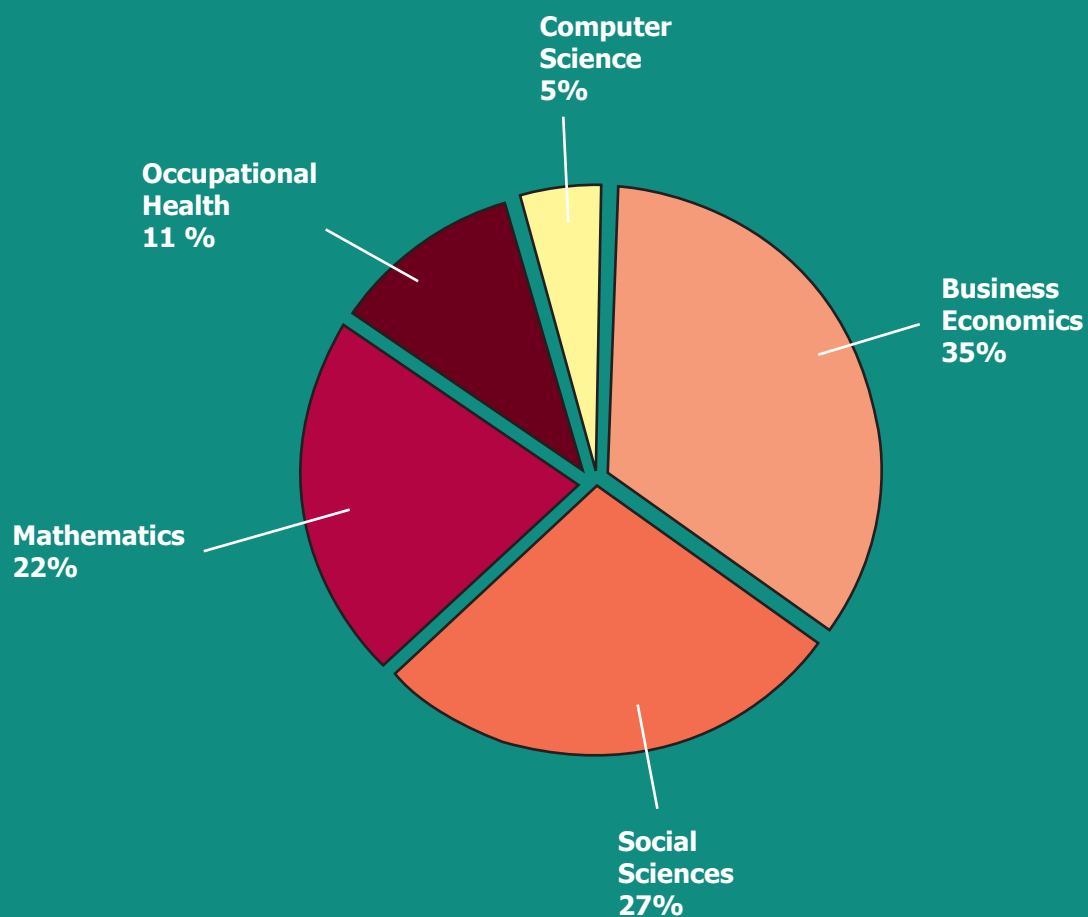
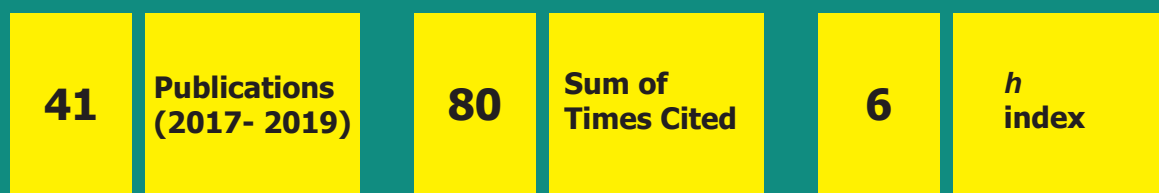
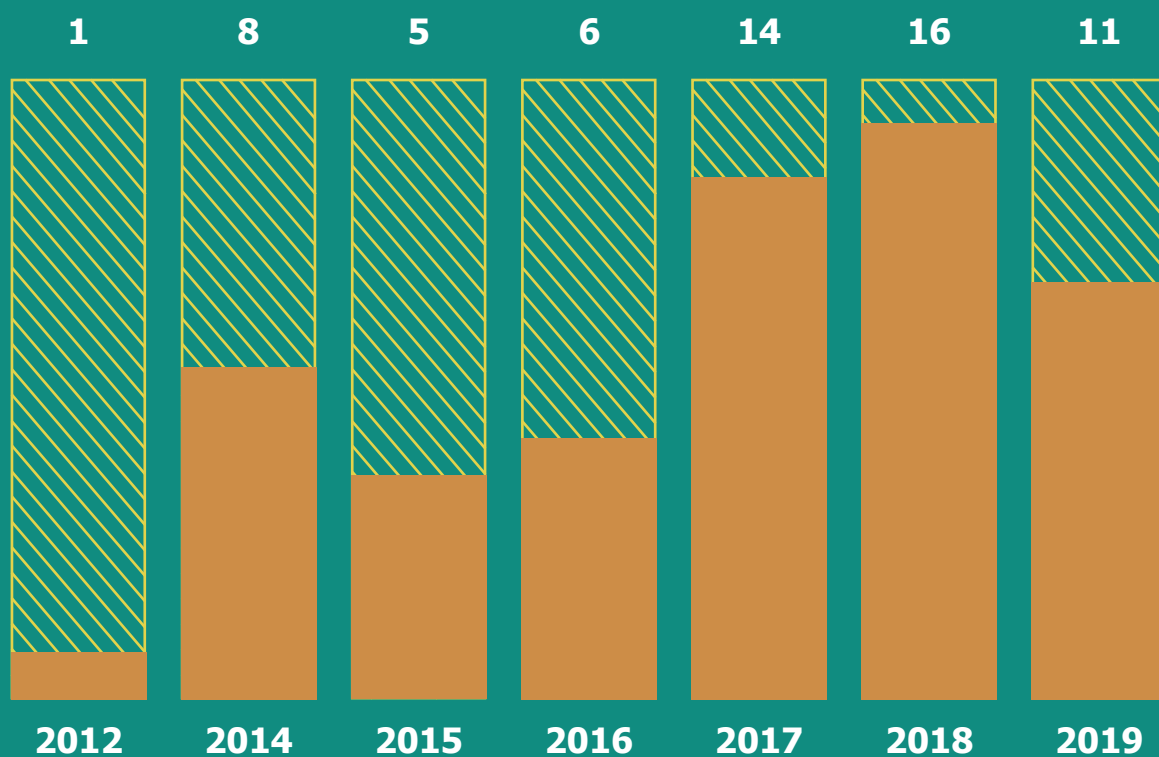
Other objective of the Study:

To examine the impact of policy changes.

Researchers:

1. Norma Mansor
2. Robert Clark
3. Naohiro Ogawa
4. Shigeyuki Abe
5. Nurul Diyana Kamarulzaman
6. Noor Ismawati Mohd Jaafar

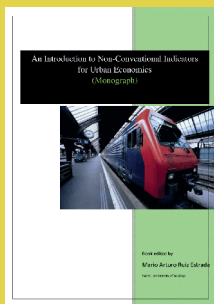
Publication: At a Glance





Publications

2019

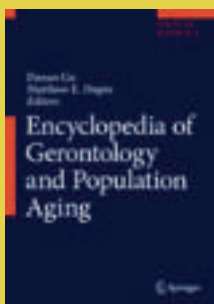


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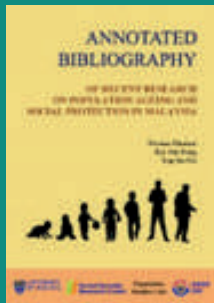
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Capacity Building

Training & Workshops (2017 - 2019)

**Certified Disability Management
Professional (CDMP) & Certified Return-
to-Work Coordinator (CRTWC)**

**Certified International Pension &
Retirement Professional (CIPRP)**

**Social Protection Course for
Postgraduates (MEC)**

Training & Workshops (2017 – 2019)

No	Title	Date	Speaker/Trainer
1	Training for Trainers: Focus Group Blueprint, EPF Headquarters, Jalan Raja Laut	11 Jan 2019	Norma Mansor Halimah Awang
2	MARS Mini Training Workshop for Kuala Lumpur Enumerators	Jan-Feb 2019	Nur Fakhрина Ab Rashid Alexander Lourdes Samy
3	MARS Mini Training for Enumerator, for Perak, Kulim Kedah, Miri, Sarawak & Johor State	Jan-Feb 2019	Alexander Lourdes Samy Muhammad Hazim Noran Nur Azrin Abu Bakar
4	Workshop on Reference Budget for Malaysian, EPF Learning Campus, Bangi	16 Jan 2019	Sharifah Muhairah Shahabudin Nik Ainoon Nik Osman
5	Workshop on Reference Budget for Malaysian, EPF Learning Campus, Bangi	23 Jan 2019	Roza Hazli Zakaria Yong Sook Lu Nurulhuda Satar Nik Ainoon Nik Osman
6	MARS Training Workshop for Enumerators No. 4/2019	23-26 Jan 2019	Nur Fakhрина Ab Rashid Tan Lih Yoong Alexander Lourdes Samy
7	An Introduction to Policy Modelling: Theory & Application for Academic and Policymakers	17 Apr 2019	Mario Arturo Ruiz Estrada
8	Introduction to the Pension System in the Netherlands	27 May 2019	Fiona Burger, Second Secretary Political Affairs Embassy of the Netherlands
9	Costing Social Protection Measures for Malaysia, Shah Village Hotel, PJ	9-10 Oct 2019	Amjad Rabi
10	SSRC Workshop Series 2: The Comparison analysis on Age-Earning Profile of LFS 2010-2016	6 Feb 2018	Noor Ismawati Mohd Jaafar
11	SSRC Workshop Series 1: Introductions to SPSS and Its Application for Descriptive Statistical Analysis	26 Jan 2018	Noor Ismawati Mohd Jaafar
12	Disability Management Program Development	15-17 Mac 2017	John Wickett

Test Agency for Certified Professional Programmes in Disability Management

The Social Security Organisation (SOCSO) has implemented a programme called Return-to-Work (RTW) since 2007 whereby every injured worker is assigned a case manager who will facilitate intervention using a biopsychosocial and multidisciplinary approach. Many disability and vocational rehabilitation programmes have been introduced to help restore injured workers to their former productive life.

To provide quality services to its members, SOCSO's case managers and employees dealing with RTW programme-related matters, including work placement officers and those working in SOCSO Rehabilitation Centre are required to have professional certification in disability management practice.



In 2019, CDMP and CRTWC examinations were opened to all. Intensive training will be provided prior to the examination. Eligibility qualifications for the CDMP and CRTWC include at least a diploma in health-related fields. Such initiative made Malaysia the only country in ASEAN to offer such training and one of the two in Asia, of which the other is Hong Kong. The aim is to open this programme to countries in the region.

In 2017, SOCSO appointed SWRC as the Test Agency to manage and administer the Certified Disability Management Professional (CDMP) and Certified Return-to-Work (CRTWC) Programme examinations. These two professional certifications are globally administered by the International Disability Management Standards Council (IDMSC) through its secretariat, the National Institute of Disability Management and Research (NIDMAR).

The CDMP and CRTWC designations are also referenced in the global Return to Work Best Practice guidelines developed, validated and published by the International Social Security Association (ISSA), a UN affiliated agency located in Geneva.

SWRC has been working closely with SOCSO in adapting and updating the NIDMAR training programme consisting of 25 modules according to the Malaysian context. The 25 modules were developed based on the Occupational Standards nine domain areas identified as core skills and competencies for effective Disability Management practice.

Year	Total Candidates
2017	64
2018	49
2019	51
Total (Malaysia)	164
Indonesian Candidates	5

Disability Management Programme Development

Date: 15-17 May 2017

Venue: Faculty of Economics and Administration, UM

A 3-day workshop on development of Disability Management Programme was organised by the centre, aimed to inform and educate participants on the issues regarding disability management certification programme development. A total of 23 participants from SOCSO staff and faculty members have attended the workshop.



About the Instructor



John Wickett, the founder and principal, of Wickett Measurement System based in Montreal, Canada. John is a 20-year veteran of the professional credentialing community. He has worked extensively with dozens of licensing and certification programs across most sectors of the economy, with a primary focus on health care, workplace and financial services.

Across his career, John has served as both a psychometric consultant and an in-house expert in a senior management role, giving him a unique ability to marry strong measurement skills with an appreciation of the needs of managing a real-life credentialing program. John received his PhD from the University of Western Ontario in 1997.

John sits on the Psychometric Advisory Panel for the Canadian Alliance of Physiotherapy Regulators and on the High-Fidelity Patient Simulation Subcommittee for the National Board of Certification and Recertification for Nurse Anaesthetists.

Training of Trainers



Workshops on Modules & Questions Revision



Examinations & Graduation (2017-2019)



Certified International Pension and Retirement Professional (CIPRP)

The Certified International Pension and Retirement Professional (CIPRP) is an initiative implemented by SWRC, University of Malaya, the Employees Provident Fund (EPF) in collaboration with the International Training Centre of the International Labour Organization (ITC-ILO), Turin, Italy. CIPRP modules cover the fundamentals of social protection, retirement science, and personal financial planning delivered in a highly interactive learning environment.



The objectives of CIPRP are to:

- To expose the participants to the dynamics of retirement and social protection.
- To equip participants with knowledge and skills in retirement science.
- To enhance personal development of pension and retirement professionals

Through the partnership between SWRC, EPF and ITC-ILO, participants will have both the local and international flavours in terms of learning and sharing of experience from the academia, industry and international experts. CIPRP is a residential program conducted at EPF Learning Campus which provides state-of-the-art facilities. It is a 3 days 2 nights full board package with residential and recreational facilities.

The CIPRP is designed for executives in the finance and insurance industry, retirement planning and advisory services as well as professionals from all other sectors who wish to deepen their knowledge and skills in social protection, pension system and long-term care.

This professional certificate provides the opportunity for participants to be equipped with knowledge and skills in four main modules namely:

1. Introduction to Social Protection

Participants will be introduced to the concept of social protection which includes social insurance, social safety net and employment related policies. The topic covers retirement, healthcare, international social security law, and solidarity and collective responsibility of society to provide economic security to its members. The discussion also includes social protection system throughout the life cycle with case studies from selected countries.

2. Financial Planning Process

Participants will be exposed to the steps in formulating financial planning strategies. The financial planning process includes analyzing individual's current financial situation with regards to income, savings, living expenses, assets and debts. Candidates will be guided in developing individual's financial goals and expectations, identifying and evaluating courses of action, creating, implementing and monitoring the financial action plans.

3. The Principles of Investment

This session covers concepts of investment, personal investment portfolio management including the management of investment in stocks, bonds, and other financial instruments. The session also includes guidelines on investment planning and emphasizes on how return from investments can be optimized by the use of investment strategies adaptable to changing economic conditions.

4. Old Age Protection & Health Planning

This session talks about social science dealing with health and care for older persons. It includes universal health coverage, health insurance and geriatric models. The issues on health coverage for the older persons, long-term care, existing frameworks and the effective management of these facilities will also be included.

Inaugural CIPRP

The inaugural CIPRP program was held from 5th August 2019 to 7th August 2019 at EPF Learning Campus (ELC), Bangi. The programme was launched by Emeritus Professor Datuk Dr. Norma Mansor and Puan Balqais Yusoff. A total of 23 participants attended the 3-day programme. The participants were from various private and government department, ministries and agencies.



CERTIFIED INTERNATIONAL PENSION AND RETIREMENT PROFESSIONAL (CIPRP) 2019



Certified International Pension and Retirement Professional (CIPRP)

EPF Learning Campus, Selangor • 5-7 August 2019



Social Protection for Postgraduates (EXGA 6314, MEc)

This course examines issues mainly related to social policy, economic risks mitigation and social protection schemes; economics of social security; trends in social security reforms; role of social security in times of economic and financial crisis; choice of an appropriate social protection system and issues of sustainability, access, coverage and inter-generation equity; challenges to developing economies; and Malaysia's social security schemes and legislative codes.

At the end of the course, students are able to:

1. Analyse the role of social policy & social protection schemes in addressing risk and economic uncertainties.
2. Examine developments and reforms in the national and international social protection systems;
3. Relate social security to the labour market issues and financial planning;
4. Better understanding of the social protection framework in Malaysia



Training Workshop on Costing Social Protection Measures for Malaysia

Date: 9-10 October 2019

Time: 8:30am - 5:00pm

Venue: Shah's Village Hotel, PJ

This 2-day workshop aims at building national capacity on costing a country-specific set of interventions that will ultimately consolidate an effective first layer economic security Social Protection Floor. The training is particularly important to ensure national ownership and transfer of skills so next generation of costing can be in-house (with only limited peer reviewing for consistency and validation). This country-specific and hands-on interactive workshop focuses on ways to build a consistent model and how it can be replicated with new selection of parameters (benefit, age, eligibility, benefit amount, and indexation).



AMJAD RABI is a social security economist with experience across many countries at different development stages. More recently, he has worked as an advisor for Malaysia's Employees Provident Fund (EPF) as well as for Oman's

Public Authority for Social Insurance (PASI). Amjad earlier served in senior positions in the United Nations' country offices in Malaysia, Nepal, Zimbabwe, Egypt, and Argentina and UN offices in New York and Geneva. Amjad has taught both graduate and undergraduate courses at Nottingham University, Malaysia campus, Balsillie School of International Affairs, Canada, and Lazaridis School of Business and Economics, Canada.

His academic background includes a Doctorate in International Relations (International Development), a Master's degree in Public Policy (Social Policy Financing), a Master's degree in Mathematics (Actuarial Science), and a Master's degree in Economics.



An Introduction to Policy Modelling: Theory & Application for Academic and Policymakers

Date: 17 April 2019 (Wednesday)

Time: 9.00 am - 3.00 pm

Venue: Faculty of Economics & Administration, UM

The Speaker



MARIO ARTURO RUIZ ESTRADA is SWRC's Senior Research Fellow. The objective of this workshop is to explore about the past, present, and future of policy modelling from both qualitative and quantitative perspectives. Over the

years the focus of the policy modelling literature has changed. The changes encompassed research topics, approaches, techniques, theories, methods, and analytical tools that are required for the rigorous analysis of complex and dynamic economic phenomena in policy modelling. At the same time, this workshop aims to introduce a method of classifying and evaluating policy modelling. An analytical tool called "Policy Modelling Consistency (PMC-Index)" has been developed for the purpose of evaluating policy modelling. PMC-Index enables policymakers and researchers to identify the level of consistency as well as the strengths and weaknesses within any policy modelling. This workshop promotes multidisciplinary approach to policy modelling and suggests that various possible effects of any economic policy can be shown using a multi-dimensional modelling approach.





Social Wellbeing Advocacy & Relevant Policy Input

Our Activities: At a Glance (2017-2019)
Wellbeing Advocacy Programmes
Media Appearances and Coverage

Our Activities: At a Glance (2017 – 2019)



19 Organised Social Wellbeing Programmes



65 Participation in Discussions, Seminars, Workshops & Conferences



1 Organised International Conference



MoU Signing Ceremony with University of Michigan



36 Media Coverage and Appearances



5 Media appearances

Wellbeing Advocacy Programmes

No	Title	Date	Speaker/Presenter
1	Community Outreach: Community Well-Being and Health Day” di Pangsapuri Cempaka & Mawar, Klang	21 Jul 2019	Norma Mansor Nik Noor Ainoon Nik Osman Yamunah Devi Apalasy
2	Seminar: Briefing on Belanjawanku at the Social Security Exhibition 2019, Pusat Kegiatan Pelajar, UiTM Cawangan Negeri Sembilan, Kampus Seremban	25 Apr 2019	Nik Noor Ainoon Nik Osman
3	Visit from Representative of Asian Universities Research Centre to SWRC	28 Mar 2019	Norma Mansor
4	Seminar: Lifting the Floor? Economic Development, Social Protection and The Developing World's Poorest, Postgraduate Seminar Room, FEA, UM	30 Jan 2019	Martin Ravallion, Chair holder, Ungku Aziz Chair
5	Book Launch: Who Says I Am Retired? Launch by Tan Sri Samsudin Osman, Chairman, EPF & Panel Discussion: Happy Ageing? You Decide, Bilik Court, Cultural Centre, UM	15 Jan 2019	Norma Mansor Halimah Awang Tey Nai Peng Rafiah Salim Mohd Kassim Sulochana Nair
6	SWRC Research Seminar 2018	19 Dec 2018	SWRC Principal Investigators
7	Seminar Household Expenditure on Medical Care and Health in Australia	15 May 2018	Farhat Yusof
8	Seminar on Personal Finance Management	3 May 2018	Noor Aziera Ezurien A. Aziz, AKPK
9	Seminar: Successful Aging in the Twenty-First Century: Lessons from the Health & Retirement Study (HRS), In Conjunction of MoU Signing Ceremony with University of Michigan. Court Room, UM	7 Mar 2018	David Weir, Director of Institute of Social Research
10	SSRC Research Seminar	22 Dec 2017	SWRC Principal Investigators

No	Title	Date	Speaker/Presenter
11	3rd International Conference on Social Protection	15-17 Oct 2017	
12	An Outline & Characteristics of The Japanese Study of Aging and Retirement (JStar)	7 Sept 2017	Hidehiko Ichimura
13	Policy Forum on Insurance Sector: Key Developments in Insurance and Takaful Industry - Prospects And Challenges. Azman Hashim Building.	22 Aug 2017	Antony Lee Fook Weng Azli Munani Kamaludin Ahmad Shizal Fisham Ramli
14	Seminar "Working Longer in An Aging Society: Employer Concerns and Worker Preferences" Econo-Cube, FEA	25 May 2017	Robert L. Clark (Visiting Expert)
15	A talk on Social Protection System: Population Ageing and Its Impact on Intergenerational Transfers in Japan and Selected Asian Countries, Economic Planning Unit (EPU), JPM, Putrajaya	24 May 2017	Naohiro Ogawa (Chair Holder)
16	A talk on Population Ageing and Its Impacts on Intergenerational Transfers in Japan and Selected Asian Countries – Kwasaland & EPF Management	22 May 2017	Naohiro Ogawa (Chair Holder)
17	Seminar on Personal Financial Management: "Debt Management and Affordability Issues" by AKPK and; "Consumer Lethargy, A Challenge for Financial Planning" by FOMCA	25 Apr 2017	Mansor Kesot Ali, Head of Channel Management, AKPK Paul Selva Raj, CEO FOMCA
18	Seminar on The Impact of Rapid Population Aging upon Economic Growth, Labor Supply, and Intergenerational Transfers in Selected Asian Countries	17 Feb 2017	Naohiro Ogawa (Chair Holder)
19	Rapid Population Ageing, Changing Intergenerational Transfers, and Increasing Demand for Lifecycle Wealth in Japan Lecture Hall 3, FEA	13 Feb 2017	Naohiro Ogawa (Chair Holder)

Community Outreach: Community Wellbeing & Health Day

Venue: Dewan Serbaguna, Blok Cempaka, Klang
Date: 21 Julai 2019 (Sunday)
Time: 9.00 a.m – 11.00 a.m





Book Launch “Who Says I Am Retired?” & Panel Discussion on “Happy Ageing? You Decide”



On 15 January 2019, SWRC launched a book entitled “Who says I am retired?” – a compilation of mini-autobiographies featuring senior civil servants, corporate leaders and academicians who have come together to redefine society’s traditional idea of retirement. It is a mix of 33 essays and articles to share their ideas of what work means to them and their motivation to remain actively engaged in work and society in their golden years.



The authors of the articles comprise mainly of academicians, and professionals from the corporate sector and the civil service. Most of the authors were over 70 years old and the focus of these essays is on activities that they do after retirement, including their current work, engagement in civil societies, helping others, learning new skills, travelling and social interaction.

The book launch was followed by a hearty and fruitful panel discussion on "Happy Ageing? You Decide", where five of the renowned veterans featured in the book, including Tan Sri Datuk Dr Rafiah Sali, Tan Sri Dato' Dr Ramon Navaratnam, Tan Sri Sheriff Mohd Kassim and Professor Sulochana Nair, spoke of their lifelong work experiences.

Through this book project, which was initiated in 2015, the SWRC has found that Malaysia is similarly undergoing an evolution in career perception as there is an active community of people who have reached the legislated retirement age, but continue to be productively engaged or contributing to the community. Among retirees who have adequate savings or defined-benefit pension, there are those who continue to participate actively in civil society activities and picking up new skills.



Third International Conference on Social Protection

SWRC organised its Third International Conference on Social Protection on 10-11 October 2017 at Hilton Petaling Jaya. The theme was on "Migration, Development and Social Welfare: Implications and New Insights". The objectives of the conference were to explore the contemporary trends and patterns of global migration on cities and regions; highlight the consequences of international migration in its different forms on the host and home economies; identify the social and cultural dimensions of migration including policies and practices related to assimilation, integration and other factors, and assess traditional and innovative welfare policy responses to guide future policies on migration. This edition of international conference on social protection was held in collaboration with UNICEF.

The conference was divided into 6 separate platform sessions throughout the duration of the 2-day event. The session platforms were Retirement Migration, rural Urban Migration, Labour Market and Irregular/Illegal Migration, Demographic Changes and Social Well-being, Education, Health and Social Protection and Economics and Social Policy. A total of 77 participants attended the 2-day conference. There were a total 16 presenters for 17 papers, 3 keynote speakers and 1 Public Lecture.

The first international conference was held in July, 2012 with "Population Ageing: Issues and Challenges" as the theme, held in collaboration with the National Population and Family Development Board (NPFDB), Ministry of Women, Family and Community Development Malaysia.



SWRC also organised the Second International entitled "Social Dimensions of Economic Development and Productivity: Lessons, Challenges and Opportunities for South East Asia" in December, 2014. It was organised in collaboration with the Department of Development Studies of the Faculty of Economics and Administration, and the Institutions and Economics Journal.



Programme Agenda

Day 1 – Tuesday (10th October 2017)

Keynote Lecture 1 - Retirement Migration: Global Trends

Professor Dr. Robert Holzmann

SWRC Distinguished Research Fellow

Session 1: Retirement Migration

Challenges of Social Security Insurance for Migrant Workers:
Malaysian Perspective

Mr. John Riba Anak Waris, Deputy CEO of Sosial Security Organization
(SOCSCO)

Unilateral Measures Introduced by ASEAN countries to Extend Social
Protection to their Migrant Workers Abroad: An Appraisal and Critique
Professor Dr. Marius Olivier, University of Western Australia

Portability of Social Security Benefits in Malaysia: The Need for
Coordination between Malaysia and Labour-Sending Countries
Assoc. Prof. Dr. Noorshuhadawati, International Islamic University of
Malaysia

Session 2: Rural-Urban Migration

Factors Influencing Rural Migration in Sagaing Region, Myanmar
Dr. Thin Thin Oo, Defence Services Academy, Myanmar

Different Pathways Out of The Parental Homes In Eastern Visayas,
Philippines: Evidence From Young Adult Fertility And Sexuality Study
Marlon B Raquel, Taguing City University, Philippines

The Agricultural Input Productivity and Rural- Urban Migration in
Myanmar (1965-2000)
Dr. Thin Thin Oo Defence Services Academy, Myanmar

Session 3: Labour Market and Irregular/Illegal Migration

Challenges in Social Security Access for Labour Migrants in the Pacific
Alliance
Donna Cabrera, Colombia

Victims or Suspects? Identifying and Assisting Potentially Trafficked
Fishermen: A Qualitative Study with Key Stakeholders and First
Responders in Thailand
Nicola S Pocock, London School of Hygiene and Tropical Medicine,
U.K.

Keynote Lecture 2 - Asia's Population Ageing: The Three Demographic Dividends
Professor Dr. Naohiro Ogawa
Holder of Old Age Financial Protection Chair

Session 4: Social Justice , Human Rights, Education and Social Protection

Constructing the Social Capital of Urban Poor Communities through State-Society Synergy: The Case of Makati City's Out-City Resettlement Project

Julius L. Porley, Colegio de San Juan de Letran Manila, Philippines

Pathways to Accessible, Affordable and Gender-Responsive Childcare Provision: The Case of Migrant Workers in Thailand

Dr. Prapaporn Tivayanond Mongkhonvanit

Identifying the Nutritional Impact of the Child Grant in Nepal: Evidence from the Karnali Zone, Nepal

Tomoo Okubo, UNICEF-Thailand

Session 5: Education, Health and Social Protection

Assessing Financial Literacy of Young Working Adults in Malaysia

Dr. Yong Chen Chen, University of Malaya

An Explorative Study of Planning For Retirement Activities

Choo Siew Ming, University of Malaya

Session 6: Economics and Social Policy

Microinsurance and Social Protection in the Philippines: Addressing External and Internal Institutional Constraints

Maria Kristina Alinsunurin, Nagoya University, Japan

Towards Greater Financial Inclusion of Refugees in the Fourth Industrial Revolution: A Risk-sharing Based Islamic Financial Solution

Alaa Alaabed, Finocracy, Bahrain

Textile and Migration: The Role of Migrants' in Kano Textile Production and Trade

Murtala Muhammad, Faculty of Arts & Social Sciences, University of Malaya

Keynote Lecture 3 - Social Protection Floor

Professor Dr. Michael Cichon

Honorary Professor in Social Protection

Graduate School of Governance

Maastricht University-United Nations University

Netherlands



Lectures and Seminars by SWRC Chairholder Naohiro Ogawa



SWRC Seminar Series

Lifting the Floor? Economic Development Social Protection & the Developing World's Poorest

Date: 30 January 2019

Standard measures of poverty may reveal nothing about whether the poorest of the poor are being lifted-up or left-behind, yet this is a widespread concern among policy makers and citizens. The seminar discussed whether public spending on social protection benefits the poorest and hence lifts the floor, and what role economic development plays. Across developing countries, a higher mean income comes with a higher floor. The bulk of this income effect is direct rather than via higher spending on social protection. It is theoretically ambiguous whether people in richer countries have a higher floor to their living standards. Nor is it clear whether social protection spending reaches the poorest and thus lifts the floor. Social insurance (mainly public pensions) does the "heavy lifting" of the floor. Social assistance (mainly targeted cash-transfers) lifts the floor by only 1.5 cents per day on average, which is less than 10% of mean spending on social assistance. This was a joint seminar between Ungku Aziz Centre for Development Studies and SWRC.

Household Expenditure on Medical Care & Health in Australia

Date: 15 May 2018

Unlike the UK and many other OECD countries with national health service, the national health services in Australia are a blend of public and private sectors. Australians pay 1.5% of their taxable income as Medicare levy which entitles them free treatment in public hospitals, however, patients have no choice as to the doctor who would treat them. There is a waiting period for non-emergency treatments such as elective surgery. To avoid waiting and to be treated by a doctor of their choice, people opt for private health insurance. Most prescribed medicines are subsidised but still require co-payments. Therefore, medical care and health incurs out-of-pockets (OOP) expenditure for most households in Australia. It is estimated that OOP expenses account for almost a quarter of the national budget for health care in Australia. Presented at the seminar was an analysis of the OOP expenditure on medical care and health reported by a nationally representative sample of 10,046 households from the Household Expenditure Survey 2015.

The Speaker



MARTIN RAVALLION is currently the holder of Royal Professor Ungku Aziz Chair. He also holds the inaugural Edmond D. Villani Chair of Economics at Georgetown University. Prior to joining Georgetown University, he was the

Director of World Bank's research department. Martin has advised numerous governments and international agencies on poverty and policies for fighting it. He has written extensively on poverty and other economics subjects, including six books and over 250 papers in scholarly journals. In 2012 he was awarded the John Kenneth Galbraith Prize from the American Agricultural and Applied Economics Association, and in 2016 he received a Frontiers of Knowledge Award from Spain's BBVA Foundation. Martin is an Australian citizen who studied at the University of Sydney and the London School of Economics, where he obtained a PhD in Economics.

The Speaker



FARHAT YUSUF is Emeritus Professor of Demography at Macquarie University and Honorary Professor of Public Health at the University of Sydney. He is currently working on analysis of the National Health Survey data with

particular reference to the prevalence of mental disorders, diabetes, smoking, and alcohol consumption. Yusuf is also leading a study on the incidence of hysterectomy, endometrial ablation and sterilisation in New South Wales. This study is based on hospital data pertaining to these procedures performed in public and private hospital in NSW during 2010-2012. Collaborators: Stephen Leeder and Andrew Wilson. His other research interests include health economics, in particular the out-of-pocket expenditure on healthcare, and the demography of ethnic minorities. His recent publications include two books – Methods of Demographic Analysis and Consumer Demographics both published by Springer. He has also written extensively on various population and health related issues. He is currently an Associate Editor of the International Journal of Epidemiology.

An Outline & Characteristics of The Japanese Study of Aging & Retirement (JSTAR)

Date: 7 September 2017

Despite the rapid aging of the Japanese population, no statistical survey that could properly capture the diversity of the elderly population from various viewpoints had been carried out in Japan until recently. Against this backdrop, RIETI and Hitotsubashi University jointly launched a comprehensive survey of elderly people in 2007 to collect panel data on their lives and health, with the University of Tokyo joining from 2009 onward. The data collected in this survey include diverse information on the economic, social, and health conditions of elderly people. In addition, the survey is designed to ensure, to the maximum extent possible, comparability with preceding surveys such as the Health and Retirement Study (HRS) in the United States, the Survey of Health, Aging and Retirement in Europe (SHARE) in continental Europe, and the English Longitudinal Study of Aging (ELSA) in the United Kingdom. By analysing JSTAR data, researchers can track the characteristics of the Japanese elderly population in terms of both their specificity and universality in the world.

Working Longer in an Aging Society: Employer Concerns and Worker Preferences

Date: 25 May 2017

Life expectancy at older ages is increasing. In order to achieve the same standard of living in retirement, individuals must either save more and consume less while working or retire at later ages. Working until later ages is an efficient method of maintaining retirement income as life expectancy increases. Governments also are likely to support delayed retirement as individuals continue to contribute to national output, pay taxes, and do not require retirement subsidies from national programs. It seems clear that governments and individuals seek to extend working life but how will employers react? The seminar focused on employer concerns if workers stay on the job past traditional retirement ages including the effect of more older workers on labour costs and productivity.

The Speaker



HIDEHIKO ICHIMURA, is professor of economics at the University of Tokyo since 2005. He received his BA in Economics from Osaka University and his PhD from the Massachusetts Institute of Technology, United States.

He is the project leader of the ongoing study "Towards a Comprehensive Resolution of the Social Security Problem: A new economics of aging" at the Research Institute of Economy, Trade and Industry (RIETI) which collects the panel data: Japanese Study of Aging and Retirement (JSTAR). He has contributed a number of influential articles in journals such as the Journal of Econometrics. His research area focuses on the development of program evaluation methods as well as the examination of conditions under which various estimation problems are considered in econometrics.

The Speaker



ROBERT L. CLARK, is a Zelnak Professor at Graduate Faculty, Department of Economics, Poole College of Management, North Carolina State University. He is also a Research Associate with the NBER's

program on Aging. He is a member of Pension Research Council at the Wharton School, University of Pennsylvania and is a Fellow of the Employee Benefit Research Institute and the TIAA-CREF Institute. Professor Clark has conducted research on retirement decisions, defined benefit, contributions plans, the impact of pension conversions and government regulation on pensions. In addition, he has also examined the role of supplementary retirement saving plans in the public sector, employer-provided financial literacy programs and how workplace events affect retirement decisions. His other long standing interest includes the evolution of retirement systems in Japan and how population aging has affected the Japanese economy.

Rapid Changing Population Ageing, Transfers, & Increasing Intergenerational Demand for Lifecycle Wealth in Japan

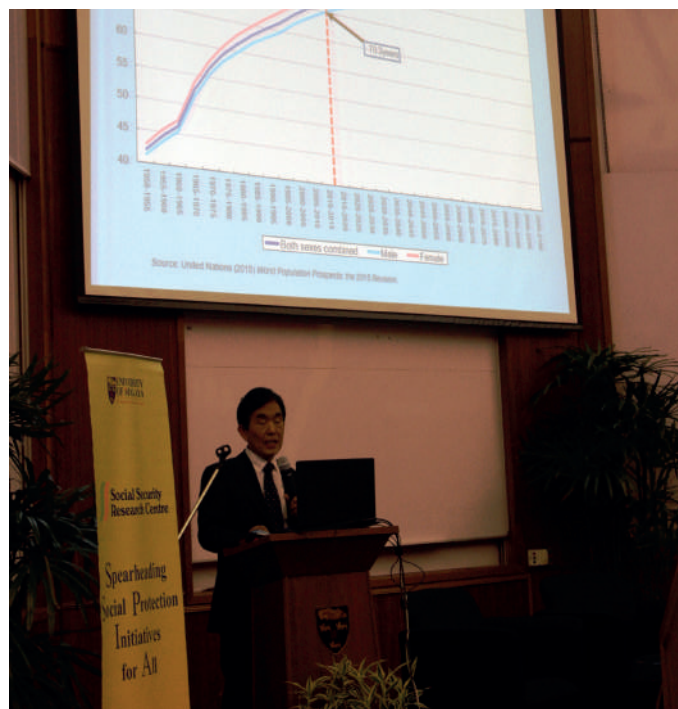
Date: 13 February 2017

Based on the National Transfer Accounts (NTA) indices for Japan, this discussion focused on changing patterns of the three components of age allocations, namely; public transfers, private transfers, and assets from 1984 to 2009, with particular emphasis on the economic status of the elderly. Additionally, analysis shows how useful the Japanese elderly can be in inducing effective policy responses intended for the alleviation of the burden of Japan's unprecedented population ageing. As a partial solution for economic issues brought about by Japan's rapid population ageing, the importance of financial education among the elderly is emphasised.

The Speaker



NAOHIRO OGAWA was Old-Age Financial Protection Chairholder from 2016 – 2018. He is currently SWRC's Distinguished Research Fellow.



SWRC Research Seminars

SWRC organises yearly research seminar with the aim of sharing the findings of research projects funded by the centre.

19 December 2018

Research Projects / Presenter

Malaysia Ageing and Retirement Survey (MARS)
Preliminary Findings
Halimah Awang

Malaysian Informal Sector: How Are They
Protected Against Main Contingencies
(The Late) Tan Eu Chye

Work, Family & Childcare: Retaining Women in
the Labour Market in Malaysia
Sharifah Nabilah Syed Salleh

A Regional Study on Social Protection Coverage:
ASEAN Countries
Mario Arturo Ruiz Estrada

Retirement Planning among Civil Servants
Kuppusamy Singaravello

Reference Budget for Malaysian Households
(MyRB)
Nik Ainon Nik Osman



22 December 2017

Research Projects / Presenter

Understanding Fear of Chronic Diseases Later in
Life
Halimah Awang

Malaysian Informal Sector: How Are They
Protected Against Main Contingencies
(The Late) Tan Eu Chye

Work, Family & Childcare: Retaining Women in
the Labour Market in Malaysia
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A Regional Study on Social Protection Coverage:
ASEAN Countries
Mario Arturo Ruiz Estrada
Retirement Planning Among Civil Servants
Kuppusamy Singaravello

Gender Difference in Understanding Ageing and
Retirement
Nik Ainon Nik Osman

Financial Knowledge, Attitude and Behaviour of
Young Working Adults in Malaysia
Yong Chen Chen

Determinants of Financial Planning for Retirement
Choo Siew Ming

The Social Security Performance Evolution Model
(SSPE-Model)
Mario Arturo Ruiz Estrada

Who Says I'm Retired?
Tey Nai Peng

Women's Market Work and Care Responsibilities:
Who Exits the Labour Market in Malaysia?
Sharifah Nabilah Syed Salleh

Gallery



Participation in Programmes

No	Title	Date	Presenter/Participant
1	Reference Budget (Belanjawanku) for EPF Retirement Advisory Services Officers & EPF Contact Management Centre Officers	16 Jan 2019	Norma Mansor Sharifah Muhairah Shahabudin
2	International Conference on Universal Child Grants, Geneva, Switzerland	6 – 8 Feb 2019	Norma Mansor
3	Asia-Pacific Regional Preparatory Meeting for CSW 63 "Social Protection Systems, Access to Public Services and Sustainable Infrastructure for Gender Equality and The Empowerment of Women and Girls", UNCC, Bangkok, Thailand	13 – 14 Feb 2019	Norma Mansor
4	Expert Group Meeting on Inclusive Social Protection Systems in Asia and the Pacific, UNCC, Bangkok Thailand	11 – 12 Apr 2019	Norma Mansor
5	20th AAMO Triennial Conference: Leveraging an Ageing Talent Pool, Intercontinental Kuala Lumpur	29 Apr 2019	Norma Mansor (Panelist)
6	2nd Workshop on National Social Wellbeing Thrust 3 - Improving Operational Efficiency, Intercontinental Kuala Lumpur	2 & 3 May 2019	Norma Mansor Halimah Awang Yamunah Devi Apalasamy Nurul Diyana Kamarulzaman
7	Is Identity Politics the Result of the Economy, Menara Bata, PJ Trade Centre	02 May 2019	Mario Arturo Ruiz Estrada (Speaker)
8	Ingredients for Good Governance and Economic Prosperity - Special Engagement Session by the International Monetary Fund (IMF) Managing Director, Christine Lagarde, University of Malaya	24 Jun 2019	Norma Mansor (Moderator)
9	Budget Consultation Council, Ministry of Finance Malaysia, Putrajaya	27 June 2019	Norma Mansor (Expert)
10	ADB-IEA Roundtable "The Future of Asia", Tokyo, Jepun	4 & 5 Jul 2019	Norma Mansor
11	Economics Committee Meeting under Technical Committee for National Senior Citizen Policy (DWEN) No 1/2019, Ministry of Economic Affairs, Putrajaya	10 Jul 2019	Norma Mansor (Presenter)
12	National Strategy for Financial Literacy 2019-2023, Sasana Kijang, Bank Negara Malaysia	23 Jul 2019	Norma Mansor (Panelist)
13	Economic Roundtable, Sime Darby Convention Centre	25 July 2019	Norma Mansor

No	Title	Date	Presenter/Participant
14	Work Camp Focus Group Preparing for Ageing Population, Ministry of Women, Family & Community	2 Aug 2019	Norma Mansor
15	AMEU Economics Summit 2019, Sunway University	10 Aug 2019	Norma Mansor (Panellist)
16	UN Special Rapporteur on Extreme Poverty and Human Rights, SUHAKAM	14 Aug 2019	Norma Mansor
17	National Transfer Accounts as A Tool to Measure the Impact of Demographics Changes, 62nd ISI World Statistics Congress 2019, Kuala Lumpur Convention Centre	19 Aug 2019	Norma Mansor (Discussant)
18	Multidimensional Poverty: How to Measure, 62nd ISI World Statistics Congress 2019, Kuala Lumpur Convention Centre	19 Aug 2019	Norma Mansor (Moderator)
19	Meeting of Technical Meeting Group Community Development 2/2019, Ministry of Women, Family & Community	21 Aug 2019	Norma Mansor
20	Pre-Council Meeting for Technical Committee Meeting on Social Protection Bil.1/2019, Perdana Putra, Putrajaya	4 Sept 2019	Norma Mansor
21	Executive Course on Pension Policy, EPF Learning Campus, Bangi	5 – 9 Aug 2019	Nik Noor Ainoon Nik Osman (Participant)
22	Technical Committee Meeting on Social Protection BIL.1/2019, Perdana Putra, Putrajaya	12 Sep 2019	Norma Mansor (Presenter)
23	ISIS – Network of Malaysian Think Tanks Meeting “Rising to the Malaysia Baru Challenge: How do Think Tanks Remain Relevant and Meet the Aspirations of the People”, ISIS Conference Room	17 Sep 2019	Norma Mansor (Panelist)
24	Briefing on “Belanjawanku: Expenditure Guide for Malaysian Individuals & Families – Klang Valley 2019” to Select Committee on Poverty Eradication, Selangor State Legislative Assembly	18 Sep 2019	Norma Mansor (Presenter)
25	World Bank Cost of Living Workshop, The Everly, Putrajaya	20 Sep 2019	Norma Mansor
26	Introductory Training Workshop: Transform Leadership and Transformation Learning Package on Social Protection in ASEAN, Nonthaburi, Thailand	23-27 Sep 2019	Nik Noor Ainoon Nik Osman (Participant)
27	Khazanah Megatrends Forum 2019, Grand Ballroom, Mandarin Oriental Kuala Lumpur	7- 8 Oct 2019	Norma Mansor
28	The Health and Aging Study in Africa: A Longitudinal Study of an INDEPTH Community in South Africa (HAALSI) - Harmonization meeting Johannesburg, South Africa	14 Oct 2019	Norma Mansor (Presenter)

No	Title	Date	Presenter/Participant
29	Asia Health and Wellbeing Initiative (AHWIN) Roundtable Discussion: Achieving Health Aging in Asia – Envisioning Better Care for Older Adults, Economic Research Institute for ASEAN and East Asia (ERIA), Tokyo, Japan	17-18 Oct 2019	Halimah Awang (Presenter) Nur Fakhrina Ab Rashid
30	Yayasan Sejahtera's 2019 International Day for The Eradication of Poverty Forum: "Inclusive Development and Sejahtera in the New Malaysia", Mercu UEM, KL Sentral	16 Oct 2019	Norma Mansor (Panelist)
31	ISIS PRAXIS Conference 2019, Hilton Kuala Lumpur	21-22 Oct 2019	Norma Mansor (Speaker)
32	Workshop for Social Protection Committee Action Plan, Ministry of Women, Family & Community, Hotel Lexis, Port Dickson, Negeri Sembilan	23 Oct 2019	Norma Mansor (Presenter) Nurul Diyana Kamarulzaman
33	2019 Social Experts Meeting in Asia Pacific Region - OECD and OECD Korea Policy Centre Seoul, Korea	29 – 30 Oct 2019	Norma Mansor (Presenter)
34	Social Insurance Committee Meeting No.1/2019, Ministry of Finance	5 Nov 2019	Norma Mansor (Presenter) Halimah Awang Nurul Diyana Kamarulzaman
35	Post Workshop Discussion on Social Assistance Action Plan, Ministry of Women, Family & Community	07 Nov 2019	Norma Mansor Halimah Awang Nurul Diyana Kamarulzaman
36	Perdana Fellows Youth Economic Forum 2019 "Mind the Gap: Shifting towards Shared Prosperity, Sasana Kijang, Kuala Lumpur	09 Nov 2019	Norma Mansor (Panelist)
37	Discourse Programme on Public Administration: Issues on Social Safety Net Policy, Pusat Konvensyen Universiti Utara Malaysia	19 Nov 2019	Norma Mansor (Keynote Speaker)
38	Monash Health Economics Forum "An Efficient and Sustainable Healthcare System in Malaysia: The Challenges, Lessons and Future", Hilton Hotel, Petaling Jaya	20 Nov 2019	Norma Mansor (Panelist)
39	Roundtable Discussion (RTD) on Designing Saqadah Models for Child Grant Project in Malaysia, IAIS Malaysia, Kuala Lumpur	26 Nov 2019	Halimah Awang
40	Committee Meeting on Labour Market Intervention No. 1/2019, Ministry of Human Source, Putrajaya	26 Nov 2019	Norma Mansor Nurul Diyana Kamarulzaman
41	Lecture on National Defense Course 2020, Maktab Ketahanan Nasional, Putrajaya	07 Nov 2019	Norma Mansor

No	Title	Date	Presenter/Participant
42	Sesi Perkongsian Hasil Penyelidikan Pengurusan Tenaga Kerja Penjagaan Sosial Berusia: Kepentingan Terhadap Penuaan Penduduk di Malaysia, Institut Penyelidikan Penuaan Malaysia, UPM	24 Jan 2019	Norma Mansor Halimah Awang
43	Presentation on BelanjawanKu to Financial Education Network, Sasana Kijang, Bank Negara Malaysia	14 Mar 2019	Norma Mansor
44	ILO Session: Consultation on Social Protection Blueprint. Presentation on "Coordinating efforts towards Consolidating Social Protection Programmes in Malaysia", UN Conference Room, Menara PjH, Putrajaya	2 Apr 2019	Norma Mansor
45	AKPK Intellectual Discourse. Theme: Healthy Living - Sound Body, Mind and Finances Financially Savvy Society with Value Proposition: Looking ahead, Majestic Hotel, KL	13 Apr 2019	Norma Mansor
46	Critical Issues in Asian Development, ADB Manila, Philippines	20 - 21 Feb 2018	Norma Mansor Halimah Awang (Discussant)
47	Paper presentation on "Ageing and Demographic Change Pose Opportunities and Challenges to Achieving Sustained Productivity and Economic Growth" at Asian Development Bank (ADB) Seminar – Tapping Technology to Maximize Longevity Dividend in Asian. ADB, Manila, Philippines	3 May 2018	Halimah Awang (Discussant) Norma Mansor (Presenter)
48	International Research Methods in Practice Workshop and Seminar, Prince of Songkla University (PSU), Pattani, Thailand	21 - 22 May 2018	Halimah Awang (Discussant)
49	Stakeholders' Meeting for preparation of Sixth Asian and Pacific Population Conference Mid-Point Review: National Report, No. 2, Bangkok, Thailand	27 Jun 2018	Norma Mansor (Panelist)
50	Paper presentation on Past and Future Challenges in Social Security at EISS 2018 Conference – Changing Residence and Sustainable Social Security, Venice International University, Italy	12 Oct 2018	Norma Mansor (Presenter)
51	Paper presentation on "Women's Market Work and Care Responsibilities: Who Exit the Labour Market in Malaysia?" at 4th Asian Population Association Conference, Shanghai University, China	11-14 Jul 2018	Sharifah Nabilah Syed Salleh (Presenter)
52	Presentation on "Examining Sexual and Reproductive Health Knowledge among Secondary School Students in East Malaysia", at Asia-Pacific Academic Consortium for Public Health Conference, Kota Kinabalu	17 Oct 2018	Halimah Awang
53	3rd Family Policy Experts Meeting in the Asia-Pacific Region: Family Database and Child Poverty in the Asia-Pacific Region, Seoul, Korea	16 - 17 Oct 2018	Halimah Awang

No	Title	Date	Presenter/Participant
54	Presentation on "Informal Worker's Social Protection Policies of Asia-Pacific Countries" at 13th Social Experts Meeting in the Asia –Pacific Region: The Future of Social Protection and Extending its Coverage to Informal Workers. Seoul Garden Hotel, Seoul, Korea	18 –19 Oct 2018	Norma Mansor
55	Presentation on "Globalisation and Single Village of Knowledge", International Association of Universities 2018 International Conference. UM	13 Nov 2018	Norma Mansor (Keynote Speaker)
56	Working Committee Meeting: In Support of National Social Protection Policy	Feb – Aug 2017	Chaired by Norma Mansor
57	Seminar on Economic Governance: Public Sector Governance: Service to the Rakyat "Transparency and Ethics Dimension", Sasana Kijang, Kuala Lumpur	13 Feb 2017	Norma Mansor (Discussant)
58	Sustainable Development Goals (SDGs) Cluster 1: Inclusivity Economic Planning Unit, Putrajaya	07 Feb 2017	Sharifah Muhairah Shahabudin
59	Social Economy & Investment Conference 2017 Sasana Kijang	14 Mar 2017	Norma Mansor
60	Asia-Pacific Senior Officials Most Presentation Ballroom Hotel Sunway Putra	20 Mar 2017	Norma Mansor
61	SOCISO Engagement with Private Sector Media on Employment Insurance System, Kuala Lumpur	13 Apr 2017	Norma Mansor (Panelist)
62	Perjumpaan Bersama Ahli Statistik di EPU Berkaitan Pendapatan dan Perbelanjaan Isi Rumah, Tenaga Kerja dan Tenaga Buruh di Malaysia. EPU, Putrajaya	19 May 2017	Norma Mansor Naohiro Ogawa Robert L. Clark
63	Group Discussion among Stakeholders - Malaysia's Digital Economy: A New Driver of Growth Ministry of Finance & World Bank. Sasana Kijang, KL	31 May 2017	Norma Mansor
64	Bengkel Pembangunan Sistem Perlindungan Sosial (SPS) Negara, Banquet Hall, Implementation Coordination Unit (ICU), JPM	25 - 26 May 2017	Norma Mansor Sharifah Muhairah
65	Structural Transformation and Income Inequality in Southeast Asia: What does Malaysia, Indonesia and Thailand's Development Tell Us, Institute of Strategic and International Studies (ISIS)	6 Jun 2017	Norma Mansor

**Universiti Malaya Excellence
Award 2017: Special Award in
Social Science Recipient**



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Media Coverage

No	Title	Date	Type	Source
1	Who Says I Am Retired? - Compilation story that are still active of a group of 33 retired individuals that still actively throughout their retirement age	16 Jan 2019	Press Release	Sinar Harian
2	SWRC, EPF, Book launching	15 Jan 2019	Press Release	Utusan Malaysia
3	SWRC, EPF Lancar Buku, Beri Makna Baharu kepada Idea Lama Persaraan	15 Jan 2019	Press Release	BERNAMA
4	Book on Redefining Retirement	20 Jan 2019	Press Release	The Star
5	3.5 Million People Above 60th in 2020	8 Feb 2019	Press Release	News Straits Times
6	Interview with Norma Mansor on Ageing Population and Women	18 Feb 2019	Newspaper Interview	Free Malaysia Today (FMT)
7	Interview with Norma Mansor on Malaysia Ageing and Retirement Survey (MARS)	28 Jan 2019	Newspaper Interview	Sin Chew Daily
8	Interview by Ringgit Sense Plus on Belanjawanku	12 Mar 2019	TV Interview	TV3
9	Interview with Norma Mansor on Belanjawanku	12 Mar 2019	TV Interview	BERNAMA
10	Interview with Norma Mansor on Belanjawanku	13 Mar 2019	Podcast Interview	BFM
11	Practical Guide to Managing Money by Norma Mansor	13 Mar 2019	Original article	New Straits Times
12	Interview with Norma Mansor on Belanjawanku	25 Mar 2019	TV Interview	BERNAMA
13	Debat Awani with Norma Mansor: Berapa Gaji Minimum yang Sesuai untuk Belia dengan Kos Sara Hidup Semasa?	14 Apr 2019	TV Interview	Astro Awani
14	Dividend from an Ageing Population by Norma Mansor	16 Apr 2019	Original article	New Straits Times
15	Revitalising Injured Workers via Certification by Norma Mansor	16 Apr 2019	Original article	New Straits Times

No	Title	Date	Type	Source
16	Interview with Roza Hazli Zakaria on Belanjawanku	23 Jun 2019	TV Interview	Lens@IPT, RTM
17	Sustainable Health Goals	24 Jun 2019	Original article	New Straits Times
18	Set Aside 30% of Income for Rainy Days, Retirement – Norma Mansor	15 Aug 2019	Newspaper Interview	The Malaysia Insight
19	Invest Gets Mixed Reaction from Experts – Norma Mansor	22 Aug 2019	Newspaper Interview	The Star
20	Malaysia Gaining from Having More Working People than Dependents – Norma Mansor	26 Aug 2019	Newspaper Interview	The Sun Daily
21	Budget 2020 Talk Show – Norma Mansor	11 Oct 2019	TV Interview	TV3
22	Managing Flood Problems	23 Oct 2019	Original article	New Straits Times
23	MOU Signing Ceremony between SSRC, UM and The Regents of University of Michigan	9 Mar 2018	Press Release	The Edge Financial
24	20th Merdeka Award Roundtable – Malaysia's Ageing Population: Economic Drag or Opportunity – Norma Mansor	14 Mar 2018	TV Interview	Astro Awani
25	Ageing Nation Spells Positive Outlook for Senior Citizens – Norma Mansor	9 Aug 2018	Press Release	The Edge / BERNAMA
26	Negara Menua: Harapan Positif Buat Warga Emas – Norma Mansor	10 Aug 2018	Press Release	Sinar Harian/ BERNAMA
27	Skim Peduli Sihat Nasional: Inisiatif Penuh Keperluan Kumpulan B40 – Norma Mansor	22 Aug 2018	TV Interview	RTM
28	Sistem Sokongan Sosial Penting ke Arah 'Negara Gembira' – Norma Mansor	28 Aug 2018	TV Interview	BERNAMA
29	Government Needs to Plan for Ageing Malaysians – Norma Mansor	29 Aug 2018	Newspaper Interview	The Star
30	Pembentangan Belanjawan 2019 – Norma Mansor	2 Nov 2018	TV Interview	RTM
31	Experts Discuss Issues Related to Terrorism – Norma Mansor	1 Jan 2017	Press Release	The Star

No	Title	Date	Type	Source
32	SOCISO in Defence of Employment Insurance Scheme – Norma Mansor	13 Apr 2017	Original article	The Star
33	Social Protection for A Senior Inclusive Malaysia – Norma Mansor	12 Jun 2017	Original article	AgedCare Centre of Continuum Care
34	Employment Insurance System for Productivity – Norma Mansor	4 Jul 2017	Original article	New Straits Times
35	EIS Will Not Burden Employers, says Economist – Norma Mansor	5 Aug 2017	Newspaper Interview	New Straits Times
36	Pension Funds need to Adapt to Changing Work Trends – Naohiro Ogawa	22 Aug 2017	Newspaper Interview	The Edge Markets

Gallery





GOH EE HOON
MANAGER

SUSTAINABLE HEALTH GOALS

Universal Health Coverage aims to ensure all people, irrespective of living standard, receive healthcare services



THE United Nations Sustainable Development Goals (SDGs) will see the world's nations, including Singapore, working towards a common goal of universal health coverage (UHC) by 2030. The goal is to ensure that all people, regardless of their living standard, have access to essential health services. This is a significant challenge for many countries, particularly in the developing world, where a large proportion of the population may not have access to basic healthcare services.

UHC is a key component of the Sustainable Development Goals, which are a set of 17 goals that the world's nations have agreed to pursue by 2030. The goal of UHC is to ensure that all people, regardless of their living standard, have access to essential health services. This is a significant challenge for many countries, particularly in the developing world, where a large proportion of the population may not have access to basic healthcare services.

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金局推生活費指南 城市居民規劃開銷



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“生活費指數”供調薪參考

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單身

項目	金額
房租	1000
伙食	500
交通	100
娛樂	200
其他	100
合計	1900

已婚夫婦

項目	金額
房租	1500
伙食	800
交通	150
娛樂	300
其他	150
合計	2900

已婚夫婦

項目	金額
房租	1500
伙食	800
交通	150
娛樂	300
其他	150
合計	2900

6年老夫婦

項目	金額
房租	1500
伙食	800
交通	150
娛樂	300
其他	150
合計	2900

老齡化調查反應淡

諾瑪：盼更多華裔參與



八成人沒意願退休
調查顯示，有八成受訪者表示，他們目前沒有考慮退休。這可能是因為他們對未來的生活感到擔憂，或者他們對自己的健康狀況感到擔憂。調查還顯示，有六成受訪者表示，他們對自己的財務狀況感到擔憂。這可能是因為他們對未來的生活感到擔憂，或者他們對自己的健康狀況感到擔憂。

MANAGING FLOOD PROBLEMS

Despite millions of ringgit spent on flood mitigation over the years, a number of issues pose a hurdle to an effective solution

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DIVIDEND FROM AN AGEING POPULATION

Polices relating to property, retirement, pensions and personal savings must find a place

THE first dividend from an ageing population is the increase in property prices. This is because older people are more likely to own property, and as the population ages, the demand for property increases. This leads to higher property prices, which is a dividend for property owners. The second dividend is the increase in retirement savings. As the population ages, more people are required to retire, and this leads to an increase in retirement savings. This is a dividend for retirement savers. The third dividend is the increase in pensions. As the population ages, more people are required to retire, and this leads to an increase in pensions. This is a dividend for pensioners. The fourth dividend is the increase in personal savings. As the population ages, more people are required to retire, and this leads to an increase in personal savings. This is a dividend for personal savers.

REVITALISING INJURED WORKERS VIA CERTIFICATION

There are many programmes for workers to recover from occupational accidents and work-related diseases

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Collaboration & Networking

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Collaboration (2017 – 2019)

No	Collaboration Title/ Partner	Date	Output/Impact
1	Memorandum of Understanding (MOU) Between the Regents of University of Michigan and Social Security Research Centre, Universiti Malaya	MoU signed on 7 Mar 2018	Collaboration for MARS
2	Memorandum of Understanding (MOU) Between Universiti Malaya and Social Security Organisation (SOCO)	MoU signed on 1 Mar 2016	Test Agency for CDMP/ CRTWC Examination
3	Department of Statistics Malaysia (DOSM) – <i>MARS Sampling Framework</i>	Jan 2018	Sharing of Enumeration Block (EB) for MARS
4	Survey Research Center (SRC), University of Michigan – <i>MARS</i>	Jan 2018 - Present	Technical Support for MARS project
5	The Osh State University (OSH) – Research collaboration	Jan 2018 - Present	Workshop on Academic Research & Publication
6	ASEAN Training Centre (ATC), Bangkok – <i>Transform Leadership Training for ASEAN Community</i>	Sept 2019	Development of Training module
7	Gateway to Global Aging Data (University of Southern California) – <i>MARS Data Harmonization</i>	Sept 2017 - Present	MARS is a Member of Gateway to Global Aging Data
8	National Institute of Disability Management and Research (NIDMAR), Vancouver Canada – <i>CDMP/ CRTWC</i>	Jan 16 - Present	Training Module / Examination
9	ITC-ILO Turin, Italy – <i>CIPRP</i>	Aug 2019	CIPRP Training
10	EPF Learning Campus, Bangi – <i>Belanjawanku Financial Literacy Training Module</i>	Ongoing	Input for Development of Training Syllabus
11	National Institute of Population and Social Security Research – <i>Demand and Supply of Long-term Care for Older Persons in Asia</i>	Mar 2019 - Present	Research on long-term care
12	Department of Media Studies, Faculty of Arts and Social Science, UM – <i>A campaign on helping members achieve a better future</i>	Jan 2018 - Present	Production of Campaign Video by Students to Increase Awareness on Social Wellbeing
13	Department of Media Studies, Faculty of Arts and Social Science, UM – <i>National level video competition "Helping members achieve a better future"</i>	Nov 18	Production of Campaign Video by Students to Increase Awareness on Social Wellbeing
14	Faculty of Computer Science & Multimedia, UM – <i>Development of Belanjawanku prototype apps</i>	Jul 19 – Present	Development of Mobile App for Personal Spending Guide

No	Collaboration Title/ Partner	Date	Output/Impact
15	Bahagian Perangkaan Sosial dan Tenaga Manusia, Jabatan Statistik Malaysia (DOSM)	8 Jan 18	SWRC collaboration for Labour & Wage research project
16	Collaboration for Malaysian Informal Sector with Majlis Bandaraya Pulau Pinang (MBPP)	1 - 5 Feb 2018	Research collaboration for Project by Kuppusamy Singaravelloo
17	Collaboration for Malaysian Informal Sector with Dewan Bandaraya Kuala Lumpur (DBKL)	15 Feb 2018	Kuppusamy Singaravelloo
18	Pilot test for Project: Retirement Planning Among Civil Servants with Majlis Daerah Perak Tengah	14 Mar 2018	Research collaboration for Project by Kuppusamy Singaravelloo
19	Pilot test for Project: Retirement Planning Among Civil Servants with Institut Latihan Statistik Malaysia	19 Mar 2018	Dr Nurhidayah Abdullah
20	Research Collaboration for Project: Retirement Planning Among Civil Servants with Jabatan Perkhidmatan Awam (JPA)	19 Mar 2018	Research collaboration for Project by Kuppusamy Singaravelloo
21	Research Collaboration for Project: Retirement Planning Among Civil Servants with CUEPECS	12 Apr 2018	Research collaboration for Project by Kuppusamy Singaravelloo
22	Research collaboration for Project: Retirement Planning Among Civil Servants with Unit Perancangan Ekonomi (UPEN) Selangor	14 May 2018	Research collaboration for Project by Kuppusamy Singaravelloo
23	MoU Between KDI School of Public Policy and Management and Universiti Malaya	4 May 2017	KDI School - UM cooperation on Scientific, Research, Publications and Capacity Building
24	Collaboration with NIBUD	Feb - Jul 2017	For Belanjawanku
25	Networking with ITC-ILO	Jul 2017	For CIPRP



Notes

